



Department for
Business, Energy
& Industrial Strategy

THE DOMESTIC PRIVATE RENTED PROPERTY MINIMUM STANDARD

Guidance for landlords and Local Authorities on the minimum level of energy efficiency required to let domestic property under the *Energy Efficiency (Private Rented Property) (England and Wales) Regulations 2015*, as amended



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Note on the Regulations and Guidance

This document provides guidance to landlords, enforcement authorities and others with an interest in the domestic private rented sector on the operation of Part Three of the *Energy Efficiency (Private Rented Property) (England and Wales) Regulations 2015* (“the Regulations”) in relation to domestic property, as amended by the *Energy Efficiency (Private Rented Property) (England and Wales) (Amendment) Regulations 2019*.

This guidance is designed to support landlords to meet their obligations under the private rented property minimum energy efficiency standard provisions in the Regulations.

However, please note that this guidance does not have legal effect and is not legally binding. The Department of Business, Energy and Industrial Strategy (BEIS) cannot provide legal advice, nor can BEIS provide a definitive interpretation of the law as this is a matter for the courts. If landlords or others involved in the letting of domestic private rented property have questions about the Regulations and their implications, they should seek professional, independent legal advice.

Background Information

The Regulations, as originally implemented, were approved by Parliament and made on 26 March 2015. These original Regulations, pre-amendment, are available online [here](#)¹. The Regulations have subsequently been amended twice:

- On 21 June 2016 to postpone the dates on which the PRS [Private Rented Sector] Exemptions Register opened to domestic and non-domestic landlords, and
- On 15 March 2019, with respect to the domestic sector only, to include a capped landlord’s contribution requirement in the event of the non-availability or insufficiency of third-party funding. Consequential amendments were also made.

The 2016 amending Regulations are available online [here](#)² and the 2019 amending Regulations [here](#)³.

This guidance text will be kept under review and may be updated from time to time in light of any feedback received, to ensure it meets user needs. It will also be updated if further amendments are made to the Regulations in the future.

1 www.legislation.gov.uk/uksi/2015/962/pdfs/ukxi_20150962_en.pdf

2 www.legislation.gov.uk/uksi/2016/660/pdfs/ukxi_20160660_en.pdf

3 www.legislation.gov.uk/uksi/2019/595/pdfs/ukxi_20190595_en.pdf

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Glossary

Cost Cap – the upper cap on the overall amount of investment required for each domestic private rented property, including any costs incurred by landlords, when purchasing and installing energy efficiency measures to comply with the minimum standard Regulations. The cost cap is £3,500 (inc. VAT) per domestic private rented property.

Domestic Private Rented Property – any privately rented property that is a residential dwelling not used for commercial purposes (as defined in section 42(1)(a) of the *Energy Act 2011*, subject to regulation 19 of the Regulations).

Energy Performance Certificate (EPC) – a certificate (and associated report) that sets out the energy efficiency rating of a property and contains recommendations for ways in which the energy efficiency of the property could be improved. Most domestic (and non-domestic) buildings sold, rented out or constructed since 2008 must have an EPC. An EPC may also be required when a property is altered in particular ways.

First-tier Tribunal – part of the court system administered by Her Majesty's Courts and Tribunals Service. The Tribunal will hear landlord appeals relating to enforcement of the Regulations.

Green Deal – a finance mechanism which enables consumers (property owners and occupiers) to take out loans to pay for energy efficiency improvements in their properties, with repayments made through the energy bill at the improved property.

House in Multiple Occupation (HMO) - A house in multiple occupation (HMO) is one where at least three tenants live there, forming more than one household, and the tenants share toilet, bathroom or kitchen facilities with other tenants.

Health and Safety Rating System - (HHSRS) a risk-based evaluation tool to help local authorities identify and protect against potential risks and hazards to health and safety from any deficiencies identified in domestic private rented properties.

Landlord – a person or entity that lets, or proposes to let, a domestic private rented property. A tenant may also be a landlord, if they in turn are letting some or all of the property to further tenants in such a way as to constitute a tenancy in accordance with section 42(1)(a) of the *Energy Act 2011*.

Lease – a legal agreement between a leaseholder and a landlord (sometimes known as the “freeholder”). A leaseholder will only own a leasehold property for a fixed period of time. The lease sets out for how many years the leaseholder has temporary ownership of the property. When the lease comes to an end, possession of or succession to the property returns to the landlord or his/her heirs.

Listed Building – a building that has been placed on the Statutory List of Buildings of Special Architectural or Historic Interest. A listed building may not be demolished, extended, or altered without special permission from the local planning authority.

The Minimum Level of Energy Efficiency – the prescribed minimum EPC band (B and E) allowed under the Regulations for domestic private rented property which is let (including on

extension or renewal) from 1 April 2018, or which continues to be let from 1 April 2020, subject to any qualifying exemptions.

Mortgagee – The person or company to whom a mortgage or charge over property is granted as security for a loan.

PRS Exemptions Register – the register established under regulation 36(1) of the Regulations, on which landlords of sub-standard property may register certain information relating to the property (including grounds for exemption from compliance with the Regulations). The Register opened to domestic landlords from 1 October 2017.

Publication penalty – is where an enforcement authority takes actions to publish some details of a landlord's breach, on the publicly accessible part of the PRS Exemptions Register

Recommendation Report – a report with recommendations made by an energy assessor for the cost-effective improvement of the energy performance of a building (as defined in Part 1, section 4 (1) of *The Energy Performance of Buildings (England and Wales) Regulations 2012*).

The Regulations – *The Energy Efficiency (Private Rented Property) (England and Wales) Regulations 2015* (as amended). All references to regulation numbers in bold in this guidance document refer to these Regulations, as amended to date, the latest amendments being by the *Energy Efficiency (Private Rented Property) (England and Wales) (Amendment) Regulations 2019*.

Sub-Standard Property – domestic private rented property with an EPC rating of F or G.

Superior Landlord – the person or company for the time being who owns the interest in the property which gives him the right to possession of the premises at the end of the landlord's lease of the property.

Tenancy – a contractual arrangement under which a tenant pays a landlord (generally the owner) for use of an asset, in this case a domestic property (which may be either a building, or a unit within a building). Relevant tenancies for the purposes of the Regulations are tenancies which fall within section 42(1)(a) of the *Energy Act 2011*.

Tenant – a person or company to whom a tenancy of domestic private rented property is granted.

Introduction

This document provides guidance to landlords of domestic property, local authorities, and others with an interest in the minimum level of energy efficiency required to let domestic private property under the *Energy Efficiency (Private Rented Property) (England and Wales) (Amendment) Regulations 2015 as amended*.

The Energy Efficiency (Private Rented Property) (England and Wales) Regulations 2015, as amended (most recently by *the Energy Efficiency (Private Rented Property) (Amendment) (England and Wales) Regulations 2019*) are referred to in this guidance as “the Regulations”. The Regulations are designed to tackle the least energy-efficient properties in England and Wales – those rated F or G on their Energy Performance Certificate (EPC). The Regulations establish a minimum standard of EPC band E for both domestic and non-domestic private rented property, affecting new tenancies and renewals since 1 April 2018. This guidance relates to domestic property only. (There is corresponding guidance to landlords of non-domestic property, called *The Non-Domestic Private Rented Property Minimum Standard*. That guidance can be found [here](#)⁴.)

The Regulations have been amended twice, and this guidance reflects the most up to date requirements. The most recent amendments, made on 15 March 2019, introduced a new self-funding element for domestic landlords, which takes effect if landlords are unable to access third-party funding to improve any EPC F or G properties they let to EPC E. This spend element is capped at **£3,500 (inc. VAT) per property**; chapter two describes the funding requirements in detail.

Benefits of Energy Efficiency

EPC F and G rated properties are the most energy inefficient of our housing stock. They impose unnecessary energy costs on tenants and the wider economy and can lead to poor health outcomes, with a resulting resource pressure on health services⁵. These properties also contribute to avoidable greenhouse gas emissions.

Increasing the energy efficiency of our domestic rental stock can help:

- manage the energy costs of tenants, including those of some of the most vulnerable to the cold;
- improve the condition of properties and help reduce maintenance costs;
- lower demand for energy thereby smoothing seasonal peaks in energy demand, and as a result increase our energy security;
- reduce greenhouse gas emissions.

⁴ www.gov.uk/government/publications/the-non-domestic-private-rented-property-minimum-standard-landlord-guidance

⁵ A 2011 report from the Building Research Establishment, based on the English Housing Survey, gives an estimate, conservatively, of the cost to the NHS being approximately £760 million per year.

Increased demand for energy efficiency measures is also likely to support growth and jobs within the green construction industry and the wider supply chain for energy efficiency. Greater competition within these markets may also spur innovation, lowering the end costs of installing measures to business and households, and help sustain jobs.

Tenants and Landlords

Tenants

The Regulations are designed to ensure that those tenants who most need more thermally efficient homes, particularly vulnerable people and the fuel poor, are able to enjoy a more comfortable living environment and lower energy bills. Although newly built homes in the private rented sector (PRS) tend to have higher energy-efficiency ratings than the average, there remains a stock of older, often pre-1919 properties, which are less efficient and are difficult and costly to heat. These less efficient properties result in higher tenant energy bills, and for many, the likelihood of living in fuel poverty.

Average Annual Cost of Energy

Data shows that in the PRS, the average modelled annual cost of energy for an EPC band G property is £3,105, and £2,124 for an EPC F rated property. This contrasts with an average annual cost of £1,425 for an EPC band E property⁶. Therefore, a tenant whose home is improved from EPC band F to EPC band E could expect to see their energy costs reduced by £700 a year so long as there were no wider changes in how they use energy in the property.

Around a third of all fuel-poor households in England live in the PRS, despite the sector accounting for only around a fifth of all households in England.

Amongst EPC F and G rated properties in the sector, recent data shows that over 40% of households are classified as fuel poor. Put simply, the PRS has a disproportionate share of the UK's least energy-efficient properties and fuel-poor households. Installation of energy efficiency measures can help address this.

Landlords

While tenants benefit in terms of reduced energy bill spend, or through increased thermal warmth, comfort and the associated health benefits, energy efficiency improvements also benefit landlords. When the Regulations were being designed, a number of landlord associations identified a range of benefits for landlords including increased tenant satisfaction and reduced void periods; reduced long-term property maintenance costs; and making properties more attractive and easier to let.

⁶ Energy cost data based on analysis of the 2016-17 English Housing Survey, using the Standard Assessment Procedure (SAP) methodology.

A 2016 report by Sustainable Homes on social housing, for instance, demonstrated that improving the energy efficiency of rental housing reduces both rent arrears and voids⁷. The research showed that:

- as homes become more efficient, they are void for a shorter period of time (31% less for band B properties than E or F);
- Cold homes have an average of 2 more weeks of rent arrears each year than higher efficiency homes;
- the wider costs of tackling rent arrears and voids are significant and can be reduced. Costs related to chasing overdue rent payments (including legal and court costs) decline by 35% for more efficient homes.

Increasing a property's energy efficiency may also increase its market value. Data from a recent UK hedonic price study⁸ indicates that energy efficiency improvements increase the market value of buildings. This finding is in line with similar studies in other countries. Evidence shows that a significant proportion of domestic UK landlords invest in property because of the potential for long-term capital appreciation. Investing in energy efficiency means that those landlords may benefit from a further capital value boost when they do finally look to sell an improved property.

More information on the direct and wider benefits of energy efficiency can be found [here](#)⁹.

The Minimum Level of Energy Efficiency

The Regulations set out the **minimum level of energy efficiency** for private rented property in England and Wales. In relation to the domestic private rented sector (PRS) the minimum level is **EPC E**. Landlords who are installing relevant energy efficiency improvements may, of course, aim above and beyond this current requirement if they wish.

Prohibition on letting sub-standard property

The minimum standard will apply to any domestic private rented property which is legally required to have an EPC, and which is let on certain tenancy types. Where these two conditions are met the landlord must ensure that the standard is met (or exceeded); this is discussed in greater detail in chapter one.

Landlords of domestic property for which an EPC is not a legal requirement are not bound by the prohibition on letting sub-standard property. Please see [section 1.1.4 in chapter one](#) for further details on EPC requirements and exemptions.

⁷ "Touching the Voids: The impact of energy efficiency on landlord income and business plans" www.sustainablehomes.co.uk/research-project/rent-arrears/

⁸ The UK hedonic price study referred to here will be published shortly and details will be added in due course.

⁹ http://www.iea.org/publications/freepublications/publication/Captur_the_MultiplBenef_ofEnergyEfficiency.pdf

The minimum level of energy efficiency means that, subject to certain requirements and exemptions:

- a) since 1 April 2018, landlords of relevant domestic private rented properties must not grant a tenancy to new or existing tenants if their property has an EPC rating of F or G (as shown on a valid EPC for the property);
- b) from 1 April 2020, landlords must not continue letting a relevant domestic property which is already let if that property has an EPC rating F or G (as shown on a valid EPC for the property). Landlords are encouraged to take action as soon as possible to ensure that their properties reach EPC E by the deadline of 1 April 2020. These requirements are referred to in the Regulations and in this guidance as “**the prohibition on letting of sub-standard property**”. Where a property is sub-standard, landlords must normally make energy efficiency improvements which raise the EPC rate to minimum E before they let the property. In certain circumstances, landlords *may* be able to claim an exemption from this prohibition on letting sub-standard property

Where a valid exemption applies, landlords must register the exemption on the PRS Exemptions Register. Full details of exemptions, and the Exemptions Register, are set out in chapters four and five of this guidance.

The Regulations cross refer to other Regulations, including the *Energy Performance of Buildings (Certificates and Inspections) (England and Wales) Regulations 2007*, the *Building Regulations 2010* and the *Energy Performance of Buildings (England and Wales) Regulations 2012*. Readers wishing to consult these related Regulations should ensure they look at the most up to date versions at www.legislation.gov.uk

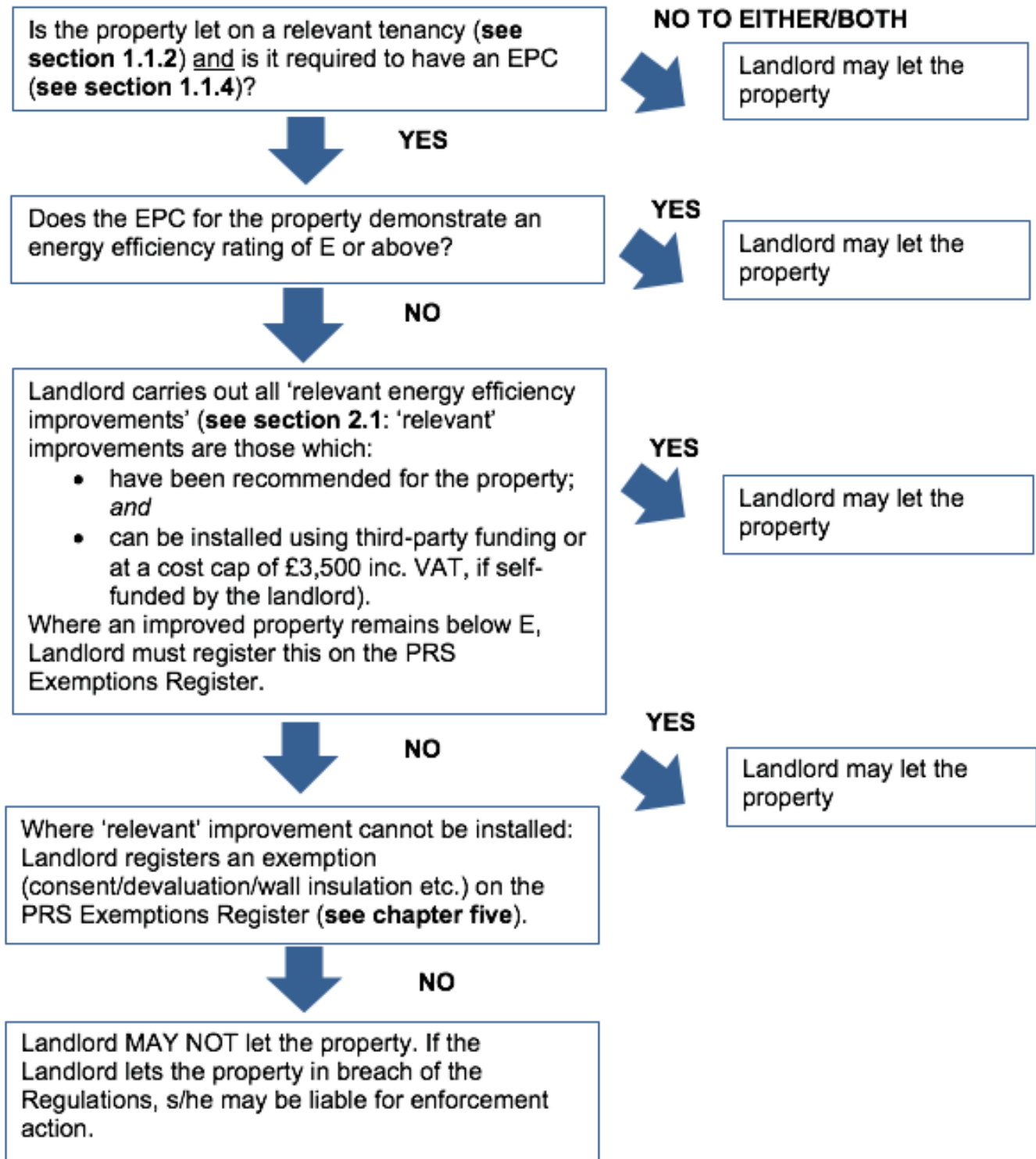
Enforcement of the Minimum Level of Energy Efficiency

Local authorities are responsible for enforcing compliance with the domestic minimum level of energy efficiency. They may check whether a property meets the minimum level of energy efficiency and may issue a compliance notice requesting information where it appears to them that a property has been let in breach of the Regulations (or an invalid exemption has been registered in respect of it). Where a local authority is satisfied that a property has been let in breach of the Regulations it may serve a notice on the landlord imposing financial penalties. The authority may also publish details of the breach on the PRS Exemptions Register. The landlord may ask the Local authority to review the penalty notice and, if the penalty is upheld on review, the landlord may then appeal the penalty notice to the First-tier Tribunal. Details of this process are set out in chapter six. A local authority may also serve a penalty notice for the lodging of false information on the PRS Exemptions Register.

Minimum Standards Regulations Compliance Decision Process

Figure 1 below sets out the key decision points a landlord will need to consider to help them comply with their responsibilities under the Regulations:

Figure 1- decision tree for minimum level of energy efficiency process



Note: an expanded decision tree for the minimum energy efficiency process is at [Appendix A](#) of this guidance. A digital version of the decision tree is also available online at the government endorsed Simple Energy Advice service [here](#)¹⁰.

¹⁰ <https://www.simpleenergyadvice.org.uk/minimum-energy-efficiency-standards/questionnaire>

Chapter 1: How the Regulations Apply to Domestic Property

The Regulations mean that a domestic private rented property in England or Wales should not be let if its energy performance indicator is below EPC E.

This chapter is aimed at domestic landlords and outlines the factors landlords need to consider when determining if a property they let is covered by the minimum level of energy efficiency provisions. Enforcement authorities and others with an interest in domestic rented property will also find this information useful.

1.1 Domestic private rented sector (PRS) scope

1.1.1 Properties covered by the minimum level of energy efficiency provisions

The Regulations discussed in this guidance document apply to *all* domestic PRS properties in England and Wales which are:

- a) let under certain types of domestic tenancy (see [section 1.1.2](#) below) **and**
- b) which are legally required to have an Energy Performance Certificate (EPC) (see [section 1.1.4](#) below).

For the avoidance of doubt, this means that where a domestic private rented property meets these two conditions, it *will* be covered by the Regulations, irrespective of property type, length of tenancy, location, listed status, property size or any other characteristic. Conversely, where a property is let on a relevant tenancy type but is not legally required to have an EPC, or if it is required to have an EPC but is not let on a relevant tenancy, that property will not be covered and will not be required to comply with the Regulations.

Licence vs Tenancy

Please note, licences are not the same as tenancies, and a licence is not considered to be a tenancy for the purposes of the Regulations. A tenancy grants exclusive possession of the property, while a licence is merely

permission for a licensee to do something on the property. If there are any concerns about whether a property is occupied under a licence or a tenancy, and whether the landlord is subject to the Regulations, legal advice should be sought.

1.1.2 Relevant Tenancies (regulation 19)

For the purposes of the domestic minimum standard provisions the relevant tenancy types are¹¹:

- An **assured tenancy** (including an assured shorthold tenancy) defined in the *Housing Act 1988*;
- A regulated tenancy defined in the *Rent Act 1977*;
- A domestic agricultural tenancy as set out in the *Energy Efficiency (Domestic Private Rented Property) Order 2015*¹² as follows:
 - A tenancy which is an assured agricultural occupancy for the purposes of section 24 of the *Housing Act 1988*;
 - A tenancy which is a protected occupancy for the purposes of section 3(6) of the *Rent (Agriculture) Act 1976*;
 - A statutory tenancy for the purposes of section 4(6) of the *Rent (Agriculture) Act 1976*.

Background information on common domestic tenancy types can be found [here](#)¹³ and at [Appendix B](#).

Social Housing Exclusion

The minimum standards do not apply in the social housing sector. Therefore, even if a property is let on one of the tenancy types listed above, it will be excluded from the minimum standard provisions if it is either of the following¹⁴:

¹¹ The tenancies in scope of the domestic minimum standard Regulations are defined in the Energy Act 2011, section 42 (1) (a) and the Energy Efficiency (Domestic Private Rented Property) Order 2015.

¹² www.legislation.gov.uk/ukSI/2015/799/made

¹³ www.gov.uk/private-renting-tenancy-agreements/tenancy-types

¹⁴ The exclusion of social rented property is defined in the Energy Act 2011, section 42(2).

- Low cost rental accommodation defined by section 69 of the *Housing and Regeneration Act 2008* and the landlord is a private registered provider of social housing; or
- Low cost home ownership accommodation within the meaning of section 70 of the *Housing and Regeneration Act 2008*.

A property will also be excluded if the landlord is a body registered as a social landlord under Chapter 1 of Part 1 of the *Housing Act 1996*.

1.1.3 Meeting the minimum standard, and sub-standard property (regulation 22)

Where a domestic private rented property is legally required to have an EPC and is let on a tenancy type described at [1.1.2](#) above, it will meet the minimum standard if, from the trigger dates discussed at [section 1.2.1](#), it has a valid EPC which shows that the energy efficiency rating for the property is E or above. Where a property is at EPC E or above, the property will be compliant with the Regulations, and the landlord will not be required to take any action.

A property is below the minimum level of energy efficiency, and is therefore defined as *sub-standard and non-compliant* by the Regulations, if there is a valid EPC which shows that the energy efficiency rating is below an E (i.e. it is an EPC rating of F or G). In this case the landlord will need to take steps to comply, either by improving the property to a minimum of EPC E (see chapter two), or registering an exemption on the PRS Exemptions Register, if they meet the criteria for an exemption (see chapter four).

1.1.4 Energy Performance Certificate (EPC) ratings

1.1.4.1 EPC Overview

As noted at the beginning of this chapter, alongside tenancy type considerations, the Regulations only apply to those domestic properties which are legally required to have an EPC. This means properties required to have an EPC by any of the following:

- *The Energy Performance of Buildings (Certificates and Inspections) (England and Wales) Regulations 2007*¹⁵,
- *The Building Regulations 2010*,
- *The Energy Performance of Buildings (England and Wales) Regulations 2012*.

Separate government guidance on EPC rules for domestic properties can be found [here](#)¹⁶.

Broadly speaking, since 2008 an owner or landlord has, on sale, letting or construction of a property, been required to make an EPC available to the prospective buyer or tenant (although in the case of construction projects, typically the person carrying out the work will supply the EPC)¹⁷. In addition to the above, a new EPC is likely to be necessary if a building is modified to have more or fewer parts than it originally had, and the modification includes the provision or extension of fixed services for heating, hot water, air conditioning or mechanical ventilation (i.e. services that condition the indoor climate for the benefits of the occupants). While some of the improvements which may be made to a property in order to comply with the Regulations may count as modification for the purposes of the EPC requirements, the majority will not.

Where an EPC is legally required for a property, then not having one is unlawful and could be subject to non-compliance penalties¹⁸. Local weights and measures authorities (usually through their trading standards officers) are responsible for enforcing the Regulations that require an EPC to be made available. The Ministry of Housing, Communities and Local Government (MHCLG) monitors enforcement activity through regular reports compiled and submitted by these authorities.

Further information on EPC requirements for dwellings can be found [here](#)¹⁹.

¹⁵ The 2007 Regulations have been repealed. However the minimum standard Regulations still recognise valid EPCs which were required by the 2007 Regulations.

¹⁶ www.gov.uk/government/publications/energy-performance-certificates-for-the-construction-sale-and-let-of-dwellings

¹⁷ Since October 2015, where a landlord hasn't provided an assured shorthold tenant with an EPC, he or she won't be able to evict them using a section 21 notice, the so-called "no fault" eviction procedure. Alongside the EPC, landlords are also required to provide tenants with a Gas Safety certificate, and a copy of the special "How to rent" guide. Failing to do so will make it more difficult to evict tenants. These requirements were introduced through the Deregulation Act 2015; more information on this is available at: www.gov.uk/government/publications/retaliatory-eviction-and-the-deregulation-act-2015-guidance-note. See also: www.gov.uk/government/publications/how-to-rent

¹⁸ A property owner and/or landlord may be fined between £200 and £500 if they fail to make an EPC available to any prospective buyer or tenant.

¹⁹ www.gov.uk/buy-sell-your-home/energy-performance-certificates

A sample EPC in PDF format is available at the following address:

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/5996/2116821.pdf.

Where a property already has a valid EPC, this EPC can be retrieved from the [Domestic Energy Performance Certificate Register](#)²⁰ (unless the owner has opted out of the EPC register). You can search for the EPC by the [property's address](#)²¹ or by the EPCs report [reference number](#)²².

When produced, an EPC will also be accompanied by a recommendations report setting out any energy efficiency measures which may be suitable for installation in the property²³. Answers to a range of frequently asked questions about EPCs can be found [here](#)²⁴.

Houses in Multiple Occupation (HMO)

Please note that currently there is no legal requirement to obtain an EPC upon the letting of an individual non-self-contained unit within a property, such as a bedsit or a room in a house in multiple occupation (HMO). However, the property in which the unit/room is situated may already have its own EPC covering that property as a whole; this could be because the property had been bought within the past ten years, or because it had previously been rented out on a whole-property basis. If a property as a whole has a valid, legally required EPC and that EPC shows an energy efficiency rating of F or G, then the owner/landlord will not be able to issue new tenancies for non-self-contained units/rooms within the property until steps are taken to comply with the Regulations.

1.1.4.2 EPCs -Ten Year Validity

Once an EPC is lodged on the EPC register (the EPC assessor is responsible for ensuring this happens) it is valid for a period of ten years. A new EPC is not required each time there is a change of tenancy (or even when the property is sold), provided the earlier certificate is no more than ten years old. An owner, landlord or tenant will be free to commission a further EPC within that ten-year period if they choose. If a voluntary EPC of this type is produced and lodged for a

²⁰ www.epcregister.com/home.html

²¹ www.epcregister.com/reportSearchAddressTerms.html

²² www.epcregister.com/searchReport.html

²³ An EPC is valid where the data from which it may be produced has been lodged on the Energy Performance of Building register less than ten years before the date on which it is relied on for these Regulations in accordance with the Energy Performance of Buildings (England and Wales) Regulations 2012 and it is the most recent EPC on the register for that property.

²⁴ www.epcregister.com/faq.html

property which is already legally required to have a valid EPC, then this new EPC will become the current one for the property, replacing the earlier one.

Once an EPC reaches the ten-year point and expires, there is no automatic requirement for a new one to be commissioned. A further EPC will only be required the next time a trigger point is reached, i.e. when the property is next sold, let to a new tenant, or modified in the manner described in section [1.1.4.1 EPC Overview](#) above.

There is also no requirement to produce a new EPC after carrying out energy efficiency improvement works to comply with the Regulations. However, for the purposes of the Regulations, it is recommended that landlords do commission a fresh, post installation EPC. A new EPC will reflect the improvements made, alongside any change to the energy efficiency rating of the property. A post installation EPC will, in all likelihood, be the easiest way for a landlord to demonstrate that they have complied with the Regulations²⁵.

EPCs relate to the property rather than to the owner or occupier and remain valid irrespective of the owner. Therefore, an EPC obtained by a previous owner of the property will remain valid after a property is sold on, so long as it is less than ten years old. EPCs relate to the property rather than how it is used or occupied. Therefore, an EPC obtained by a previous owner of the property will remain valid after a property is sold on, so long as it is less than ten years old.

1.1.4.3 EPCs and multi-let buildings

In some cases, particularly for buildings which may contain multiple self-contained units which are let to different tenants, there may be multiple EPCs covering varying parts of the building. There may also be a separate EPC relating to the envelope of the building as a whole. These separate EPCs may provide varying energy efficiency ratings and, depending on circumstances, may have been produced at different times.

For the purposes of the minimum standard Regulations, the minimum EPC requirement is linked to the “property” being let which can be either a “[whole] building or part of a building”. In cases where the property being let is a discrete unit within a building (for example a room in a house share which is rented out on an individual basis), rather than the entire building, and where there is an EPC for the entire building, but also one for the discrete space being let, then the

²⁵ Alternatively, a landlord would be able to demonstrate compliance by providing evidence that any energy efficiency improvements made since the EPC was carried out, were assumed to deliver the necessary SAP (standard assessment procedure) points to improve the property to band E or above. So, for instance, on the EPC Energy Efficiency Rating, a property will be rated F or G if it has a SAP score of between 1 and 38; an E rating meanwhile will be awarded to a property with a SAP score of between 39 and 54. If a landlord did not wish to commission a fresh post-improvement EPC they would, at the very least, need to be able to demonstrate that the improvement, or improvements, they had made were sufficient to boost the SAP score to a minimum of 39. The recommendations report which accompanies a standard EPC sets out the rating a property is expected to achieve after installing individual recommended measures.

relevant EPC will be the one for the discrete space. Where there is only an EPC for the entire building (and where an EPC for the discrete space is not legally required) then that whole-building EPC will be the relevant EPC.

The landlord, then, should identify which EPC relates to the “property” that is subject to the relevant tenancy (or tenancies) and take action to improve the energy efficiency rating to the minimum standard, if necessary. A landlord should seek independent legal advice if they are in any doubt about which EPC is required.

As the relevant EPC will be the one related to the property being let, the landlord will only be required to install relevant measures which improve the energy performance of that property. In some cases, measures installed to improve the energy efficiency of a discrete space may also improve the energy efficiency of other spaces or units within a multi-let building. This is entirely acceptable.

1.1.4.4 Circumstances where an EPC may not be required

[Guidance](#)²⁶ issued by the Ministry of Housing, Communities and Local Government (MHCLG) notes that an EPC is not required where the landlord (or the seller, if relevant) can demonstrate that the building is any of the following:

- a building that is officially protected²⁷ as part of a designated environment or because of their special architectural or historic merit where compliance with certain minimum energy efficiency requirements would unacceptably alter their character or appearance;
- a building used as places of worship and for religious activities;
- a temporary building with a planned time of use of two years or less;
- Industrial sites, workshops, non-residential agricultural buildings with low energy demand and non-residential agricultural buildings which are in use by a sector covered by a national sectorial agreement on energy performance;
- stand-alone buildings with a total useful floor area of less than 50m² (i.e. buildings entirely detached from any other building); or
- HMO's (Houses in Multiple Occupation, for example these can be bedsits, hostels, shared houses etc) which have not been subject to a sale in the previous ten years, or which have not been let as a single rental in the past ten years.

²⁶ www.gov.uk/government/publications/energy-performance-certificates-for-the-construction-sale-and-let-of-dwellings

²⁷ Listed buildings on the Historic England (or Welsh equivalent) at: <https://historicengland.org.uk/listing/the-list/>

Notes on EPC exemptions for domestic premises can be found [here](#)²⁸.

A building will also not need an EPC where the landlord can demonstrate that it is furnished holiday accommodation as defined by HMRC and the holiday-maker is not responsible for meeting the energy costs. Under certain circumstances buildings may also be exempt from the requirement to obtain an EPC where it may be demonstrated that they are to be demolished. This is subject to a number of strict conditions as set out in regulation 8 of the *Energy Performance of Buildings (England and Wales) Regulations 2012*. Further information on the definitions of the building types set out above is provided at [Appendix C](#) of this guidance.

There are no other exceptions to the EPC obligations although there may be some transactions which do not qualify as a sale or a letting. If in doubt, legal advice should be sought. Please note that neither BEIS or MHCLG are able to provide specific advice regarding whether any of these EPC exemptions apply to specific properties.

1.1.4.5 Voluntary EPCs obtained for properties which are not legally required to have one

In situations where an owner or occupier of a building which is not legally required to have an EPC has obtained one voluntarily (i.e. a voluntary EPC for a property which has not been sold, let or modified within the past ten years), the landlord will not be required to comply with the minimum standard Regulations (and no exemption will be necessary, as the minimum standard Regulations will not apply to that property). A voluntary EPC may have been commissioned by a landlord who believed in error that one was required for their property, or it may be one commissioned by a property owner or occupant who simply wanted reliable advice on how to reduce energy waste.

A voluntary EPC may be registered on the official EPC database, but there is no requirement to do so. Where a voluntary EPC has been registered on the database it will supersede any earlier EPC that may have existed for the property, but official registration of a voluntary EPC will not, in itself, require the landlord to comply with the minimum standard.

However, if having acquired a voluntary EPC for a property they let, a landlord subsequently markets that property for let, that act will trigger the legal requirement for the property to have an EPC (and the EPC details will need to be displayed as part of the marketing material for that property). The landlord will be able to use the voluntarily obtained EPC to market the property (so long as the EPC is less than 10 years old), and the fact that the property is now legally

²⁸ www.gov.uk/buy-sell-your-home/energy-performance-certificates

required to have an EPC will mean that the property will now be covered by the minimum standard Regulations (even though the EPC was initially obtained on a voluntary basis).

Box Two

Listed Buildings and EPC Compliance

There is a common misunderstanding regarding listed buildings and whether they are exempt from the legal requirement to obtain an EPC. Listed properties, and buildings within a conservation area, will not necessarily be exempt from the requirement to have an EPC when they are sold or let and it will be up to the owner of a listed building to understand whether or not their particular property is required to have one. Where a listed domestic private rented property, or a property within a conservation area, is required to have an EPC, that property will be within scope of the minimum energy efficiency standard and will need to be compliant (complying means either being at a minimum of EPC band E, or having a valid exemption registered for it). If a property is not legally required to have an EPC, then that property will not be covered by the minimum standard Regulations, and no exemption will be necessary.

[Guidance](#) issued by the Ministry of Housing, Communities and Local Government (MHCLG) on EPC requirements²⁹ states:

[B]uildings protected as part of a designated environment or because of their special architectural or historical merit are exempt from the requirements to have an energy performance certificate insofar as compliance with minimum energy performance requirements would unacceptably alter their character or appearance.

To comply with minimum energy performance requirements, many of the recommendations in an EPC report e.g. double glazing, new doors and windows, external wall insulation, and external boiler flues would likely result in unacceptable alterations in the majority of historic buildings. These can include buildings protected as part of a designated environment or because of their special architectural or historical merit (e.g. listed buildings or buildings within a conservation area). In these cases, an EPC would not be required.

Building owners will need to take a view as to whether this will be the case for their buildings. If there is any doubt as to whether works would unacceptably alter the character or appearance of a building, building

²⁹ www.gov.uk/government/publications/energy-performance-certificates-for-the-construction-sale-and-let-of-dwellings

owners may wish to seek the advice of their local authority's conservation officer.

In all cases it is vital that a landlord understands whether their property is legally required to have an EPC at any time from 1 April 2018 onwards, and whether it is or is not exempt from having to comply with the minimum level of energy efficiency provisions. If there is any doubt about whether a property (or the building it is in) is legally required to have an EPC (or whether an existing EPC is legally required or voluntary), or about any of the other criteria described above, advice should be sought from the local trading standards team.

Box Three

EPC Requirements, Ten Year Validity and the Minimum Energy Efficiency Standard

The following scenarios are provided as illustrative examples, highlighting the ten-year validity of an EPC and the interactions with the minimum standards:

Scenario one:

A landlord intends to let a property on a new tenancy from 1 April 2019: If the property already has an EPC which is less than ten years old then this EPC can be used to let the property. If there is no EPC, or if there is an EPC which is more than ten years old, then the landlord will be required to obtain a new EPC to market and let the property. If the EPC (whether new or existing) shows an energy efficiency rating of F or G then the landlord will need to carry out energy efficiency improvement works (with a maximum value of £3,500) sufficient to improve the property to a minimum of E, or register a valid exemption if applicable, before issuing a tenancy agreement.

Scenario two:

A property let on a ten-year assured tenancy with an EPC rating of F, where the EPC was legally required and was obtained in 2015: On 1 April 2020 (the minimum standard “backstop” date – [see section 1.2.1](#)) the landlord is continuing to let the property and will have to comply with the minimum energy efficiency provisions. This is because there is a valid, legally required EPC for the property (the EPC will continue to be valid until 2025) and the minimum standard “backstop” date has been reached.

Scenario three:

An EPC F rated property let on a twenty year tenancy where the EPC was obtained in 2009: On 1 April 2020 the landlord is continuing to let the property, but in this scenario the property will not be captured by the minimum energy efficiency provisions because the EPC will have expired during 2019, and there is no legal requirement on the landlord to obtain a new one at that point (because the tenancy is ongoing). The landlord will only be required to obtain a new EPC (which will trigger a need to comply with the minimum energy efficiency provisions) if they intend to remarket the property for let once the current tenancy expires, or if they (or their tenant) modify the property in a manner which would require a new EPC to be obtained.

Note: Landlords will wish to be aware that the calculation methodologies underpinning EPCs are updated periodically to account for new performance data (the methodology for existing dwellings is called the Reduced Data Standard Assessment Procedure, or RdSAP). This means that, depending on the characteristics of a particular building, or unit within a building, the EPC band may change irrespective of any improvement works undertaken. Therefore, even if an EPC for a property is current (i.e. less than ten years old), the landlord may wish to obtain advice as to the rating that would apply to the building if a fresh EPC were commissioned, before deciding on a particular course of action in relation to compliance with the Regulations.

RdSAP was last revised in late 2017, to encompass the latest developments in energy efficiency technology and other developments in the sector.

1.2 When do the minimum level of energy efficiency provisions apply?

1.2.1 Prohibition on letting sub-standard domestic property (regulation 23)

The domestic minimum standard is being introduced in a phased manner, with triggers for new tenancies entered into from 1 April 2018 onwards, and a “backstop” date of 1 April 2020 for all remaining tenancies.

This means that, from 1 April 2018 onwards, landlords must not grant a new tenancy, or renew or extend an existing tenancy agreement to let EPC F or G rated domestic property, unless either:

- the landlord has made all the relevant energy efficiency improvements that can be made to the property (or there are none that can be made) and the property's energy performance indicator is still below an EPC E, and this exemption has been registered on the PRS Exemptions Register; or
- no improvements have been made but a valid exemption applies which has been registered on the PRS Exemptions Register.

Then, from 1 April 2020, landlords must not continue to let a sub-standard domestic property, even to existing tenants (where there has been no tenancy renewal, extension or indeed new tenancy), unless:

- all relevant energy efficiency improvements have been made (or there are none that can be made), the EPC remains below E, and the situation has been registered on the Exemptions Register; or
- no improvements have been made but a valid exemption applies and has been registered on the PRS Exemptions Register.

So, since 1 April 2018, where a landlord intends to let a domestic property (or from 1 April 2020 continue to let such a property) they need to check whether their property is covered by the minimum level of energy efficiency provisions (as discussed above), and, if so, ensure that the EPC rating is at E or above (as discussed at [section 1.1.3](#) above). If the EPC rating is below E, the landlord must either take appropriate steps to improve the rating to meet the minimum standard (see chapter two for more details) or register an exemption, if one applies (see chapters four and five for details on exemptions).

Meaning of “grant a new tenancy”

A tenancy is granted on the date a binding tenancy agreement is entered into between the landlord and the tenant. A binding tenancy agreement is a contract in which all the terms and conditions of the tenancy are finalised and there is an intention to vest exclusive possession to the tenant, either immediately or at a future date. Therefore, the grant of the tenancy becomes effective on the date all the terms and conditions are agreed, even where the date on which the tenant is permitted to take up possession of the property is subsequent to the date on which the tenancy is granted.

For example, if a tenancy was granted before 1 April 2018 but the tenant took possession of the property on or after 1 April 2018, the landlord would not be subject to regulation 23. Providing the Landlord does not grant a new

tenancy, or renew or extend the existing tenancy on or after 1 April 2018, the landlord will have until 1 April 2020 to improve the property's rating to an E (or register an exemption, if one applies).

1.2.2 Subletting of domestic property

The responsibility for not letting a domestic property below EPC E applies to any person who lets, or proposes to let, a domestic private rented property. If the original tenancy allows a tenant to sublet the property, and that tenant proposes to enter into a sub-tenancy as a new landlord to a sub-tenant, then that original tenant/new landlord should not let the property until the minimum standard is reached, or until a valid exemption has been registered.

In the case of subletting, an original tenant/new landlord may (subject to the terms of their tenancy) need to obtain consent from their superior landlord before making improvements to meet the minimum standard. Note that from 1 April 2020, there is a continuing obligation on all domestic landlords to ensure the requirements of the Regulations are met (even where there has been no change or renewal of a tenancy), so the superior landlord should have already taken steps to improve a property to E before a post April 2020 subletting occurs.

Box Four

Tenant obtaining landlord consent

Where a tenant is looking to improve the energy efficiency of a property in preparation for renting that property to a sub-tenant (or for any other reason), that tenant may be required to obtain landlord consent before making the improvements.

The tenant should request consent from their landlord in the way specified in their tenancy agreement. If the landlord consents, then the work may proceed, subject to any conditions which the landlord may have placed on the tenant. However, if the landlord withholds consent (or fails to respond to the request), then the tenant may have recourse to the Tenants' Energy Efficiency Improvements provisions in Part 2 of the Regulations. Under these provisions tenants can request consent from their landlord to install energy efficiency improvements in the property they rent, and the landlord may not unreasonably refuse consent. These rights took effect from April 2016, and are subject to the tenant securing suitable funding for the requested improvements.

Guidance on the Tenant's Energy Efficiency Improvements provisions can be found [here](#).³⁰

The extent to which a tenant is allowed to sublet a property will depend on the specific provisions of their particular tenancy. Even where subletting is permitted, the tenancy may make specific provision for which party would be liable for improvement costs in any given situation. For this reason, superior landlords, sub-landlords and tenants are advised to consult their tenancy, and seek their own advice, when considering their rights and responsibilities under their tenancy.

Readers should also note that there are clear differences between subletting (where a tenant may become a landlord for the purposes of the Regulations), and arrangements such as assignment. In situations which do not result in the tenant becoming a new landlord for the purposes of the Regulations, any requirement to meet the minimum standard will remain with the original landlord. Again, appropriate legal advice should be sought if there is any doubt.

Example Subletting Scenario

The following scenarios are provided as illustrative examples, highlighting the way the minimum standards will apply to sub-letting scenarios pre and post April 2020.

In both scenarios the original tenant is the tenant of an F rated property where the tenancy was entered into before April 2018.

Scenario one – pre-April 2020

If the original tenant sublets the property during 2019 or early 2020, liability for compliance with the minimum standard sits with that tenant (who is now a landlord) as that (original) tenant is now the landlord for the tenancy which has triggered the need to comply with the minimum standard.

Scenario two – post April 2020

If the original tenant intends to sublet the property after 1 April 2020 (after the backstop date has come into force), the original landlord should already have taken steps to either improve the property to a minimum of E, or register an exemption, if one applies. If this has not taken place then the

³⁰ www.gov.uk/government/publications/tenants-energy-efficiency-improvements-provisions-guidance-for-domestic-landlords-and-tenants

original tenant will be unable to lawfully sublet the property until steps have been taken (either by the landlord, or by the original tenant on the landlord's behalf) to rectify the situation.

If the landlord has not improved the property to E (or higher) by 1 April 2020 (or registered a valid exemption) they will be in breach of the Regulations for continuing to let a “sub-standard” property and may be subject to enforcement proceedings (see chapter six for more details on enforcement).

1.3. Mixed use properties and tenancy types

There will be situations where a landlord will be a landlord of a property which includes a mix of residential and commercial units, and a mix of commercial and residential tenants. Examples will range from a building with a shop on the ground floor and one or two flats on the upper floors, to larger buildings with a number of commercial units on the ground floor and multiple residential flats on the upper floors.

The Regulations apply to rented properties within such mixed-use buildings, although the triggers may be different depending on whether particular units are domestic or non-domestic. In many cases the distinction between the commercial and the residential units will be clear; however, there may be instances where a mixed-use property is let as a single unit. Where such a property falls below an EPC rating of E, the landlord will need to examine the tenancy to determine whether the property is domestic or non-domestic for the purposes of the Regulations, and whether it is required to comply with the minimum standard, and if so, by which trigger date³¹.

Where a mixed-use property is rented on an assured tenancy (including an assured shorthold tenancy) for the purposes of the *Housing Act 1988*, a regulated tenancy under the *Rent Act 1977*, or a domestic agricultural tenancy under the *Energy Efficiency (Domestic Private Rented Property) Order 2015*, then it is likely to be considered a domestic property and should be treated accordingly.

If a privately rented property is let under a tenancy but is *not* considered a “dwelling”, then it will be considered a non-domestic private rented property for

³¹ If a property is not required to comply with the minimum standard then the landlord will not be required to take any action. However, enforcement authorities have powers to issue landlords with compliance notice requesting information if they suspect that an F or G rated property is within the scope of the minimum standard. Therefore, landlords are advised to retain copies of any documentation they used to reach their decision so that, if they are issued with a compliance notice, they can demonstrate to the enforcement authority that their property is outside of the scope of the minimum standard and is not required to meet the E standard. See Chapter six for further information on compliance notices.

the purposes of the Regulations³², and will need to comply with the minimum standards in accordance with the non-domestic trigger dates. In all cases it will be for the landlord to check their tenancy arrangements to understand what type of tenancy is in place, and they should seek appropriate legal advice if there is any uncertainty as to whether a property falls within the domestic or non-domestic category³³. Landlords may also wish to discuss any concerns with the relevant enforcement authority before determining any course of action.

Box Five

The Housing Health and Safety Rating System (HHSRS)

While not directly related to the minimum level of energy efficiency, landlords should be aware of the Housing Health and Safety Rating System (HHSRS). The HHSRS is used to assess health and safety in residential properties, and was introduced by the *Housing Act 2004*. It assesses a range of potential hazards, including damp, excess cold and excess heat and categorises them according to seriousness.

Local authorities have strong powers under the *Housing Act 2004* to tackle poor property conditions which may impact peoples' health. They must take enforcement action where the most serious hazards are present.

If a local authority identifies a serious "category 1" hazard, it has a duty to take the most appropriate action. It may also take action for less serious category 2 hazards where this is considered the most satisfactory course of action. The HHSRS does not deal with a property being inefficient from an energy point of view; rather, action can be taken if there is excess cold or damp at the property, for example, but these two hazards can overlap in a situation where a property needs improvement from an energy efficiency perspective.

Depending on the case, local authorities may aim to deal with problems informally at first, but if this is unsuccessful they may take legal action against a landlord requiring them to carry out improvements to the property; for example, by installing central heating and/or insulation to improve cold properties. Where a legal notice is served under the *Housing Act 2004*, the landlord will have to meet the cost of the required work.

While some landlords of F and G rated rental properties may be able to claim valid exemptions from the requirement to improve a property to EPC E, this exemption will not excuse them from meeting the existing obligation keep their property free from serious hazards. Failure to do so may result in

³² According to section 42(1) of the Energy Act 2011.

³³ Guidance to landlords of non-domestic property on complying with the non-domestic minimum standard can be found at: www.gov.uk/government/publications/the-non-domestic-private-rented-property-minimum-standard-landlord-guidance

enforcement action regardless of the fact that the property may be exempt from the minimum level of energy efficiency.

Because the HHSRS is so important to local authority enforcement of decent standards, and thereby the protection of peoples' health, the Government has commissioned a scoping review to assess how well the HHSRS works in practice and ensure it is fit for purpose.

Depending on the recommendations of the scoping review, a second review phase could involve anything from a full root-and-branch revision of the HHSRS down to a simple refresh of the standard and its accompanying guidance.

The Government has also supported the *Homes (Fitness for Human Habitation) Act* which will come into force on 20th March 2019 and will require landlords to ensure that their properties are kept free of potentially serious hazards at the start of and throughout a tenancy. Where a landlord fails to do so, their tenants will be able to seek redress in the courts.

Frequently Asked Questions Relevant to Chapter One

Q: When do the minimum standard provisions come into force?

A: The minimum standard came into effect for new domestic tenancy agreements from 1 April 2018, and will apply to all tenancies (including long term tenancies) from 1 April 2020, unless a lawful exemption applies (see chapter four).

Q: What types of tenancies are covered by the Regulations?

A: The tenancy types are:

- An assured tenancy (including an assured short hold tenancy) as defined in the *Housing Act 1988*;
- A regulated tenancy defined in the *Rent Act 1977*; and
- A domestic agricultural tenancy as set out in the *Energy Efficiency (Domestic Private Rented Property) Order 2015* (see [section 1.1.2](#) Relevant Tenancies for more details).

Q: Are these Regulations UK-wide?

A These Regulations apply to properties rented in England and Wales only. They do not apply to rental properties situated in Scotland or Northern Ireland.

Q: When do domestic private rented properties need to be at EPC E by?

A: All domestic private rented properties covered by the minimum standard Regulations (i.e. those which are legally required to have an EPC, and which are let on a relevant tenancy type – see Q 2 above) must be at a minimum of EPC band E by 1 April 2020 (or have a valid exemption registered for them). Between 1 April 2018 and 1 April 2020, properties will only need to meet the standard (or have a valid exemption registered) at the point at which a new tenancy is entered into. Where no new tenancy has been entered into (i.e. the property is being let on a tenancy entered into before April 2018), a domestic private rented property may be lawfully let below EPC band E up until 1 April 2020.

Q: My property is already above EPC F or G; do I need to do anything?

A: No. If a domestic private rented property is already above EPC F or G, then no action is required by the landlord.

Q: What is an EPC and when is it required?

A: Energy Performance Certificates (EPCs) are needed whenever an eligible property is constructed, or marketed for sale or let. Property owners must provide an EPC for potential buyers or tenants before marketing a property. This is a requirement of the *Energy Performance of Buildings (England and Wales) Regulations 2012*. In addition, a landlord will be required to obtain an EPC after installing certain improvements before they let the property. This is a requirement of the *Building Regulations 2010*.

An EPC contains:

- information about a property's energy use and typical energy costs,
- recommendations about how to reduce energy use and save money

An EPC for a domestic building gives the property an energy efficiency rating from A (most efficient) to G (least efficient) and is valid for ten years. The EPC relates to the property rather than to the owner, therefore an EPC obtained by a previous owner of the property will remain valid even after a property is sold on, so long as it is less than ten years old.

Q: How do I arrange an assessment in order to determine my property's EPC rating and (if necessary what improvement works are needed to bring the minimum standard) who would perform the assessment?

A: You can search for an accredited assessor to undertake a domestic EPC assessment [here](https://www.epcregister.com/searchAssessor.html)³⁴. Since 2008 all rental properties (with few exceptions) have been required to have a valid EPC before being let on a new tenancy. Therefore, you should already have an EPC for your rental property, and to not have one is unlawful. If you do not have an EPC for the property that you rent, you should make arrangements to obtain one immediately.

Q: How can I find out the current EPC rating for my property is?

A: If you don't have your certificate to hand then you can search for a PDF copy using the property postcode [here](https://www.epcregister.com/reportSearchAddressTerms.html?redirect=reportSearchAddressByPostcode)³⁵.

Q: Are Houses in Multiple Occupation (HMOs) excluded from the minimum standard Regulations?

A: HMOs are not excluded from the Regulations. The Regulations apply to *all* domestic private rented properties which are legally required to have an EPC, and which are let (including the letting of individual rooms) on a relevant tenancy type (see [section 1.1.2](#)). An HMO will be in scope where it meets these two criteria.

³⁴ <https://www.epcregister.com/searchAssessor.html>

³⁵ <https://www.epcregister.com/reportSearchAddressTerms.html?redirect=reportSearchAddressByPostcode>

However, individual rooms within HMOs are not required to have their own EPC, so a property which is an HMO will only have an EPC if one is required for the property as a whole (typically this will be if the property has been built, sold or rented as a single unit at any time in the past 10 years). If an HMO is legally required to have an EPC, and if it is let on one of the qualifying tenancy types, then it will be required to comply with the minimum level of energy efficiency.

Q: I am a landlord who lets holiday cottages throughout the year. I do not know the basis on which these particular properties are let; am I still required to comply with the minimum standard Regulations?

A: Holiday cottages are typically let under a licence to occupy, rather than a tenancy. This type of rental property is, therefore, generally outside of the scope of the Regulations and not required to meet the minimum standard. If there are any concerns about whether a property is occupied under a licence or a tenancy, and whether the landlord is subject to the Regulations, legal advice should be sought.

Q: How long is an EPC valid for and when or what triggers reassessment?

A: Once produced, an EPC will be valid for ten years. A landlord can choose to commission a new EPC at any time for any reason, but this would be entirely voluntary. The only time a new EPC is legally required for a property is if the most recent certificate is more than ten years old, and the property is to be marketed for sale, or for rent to a new tenant.

Q: I am a landlord with multiple F or G rated properties. Is there any flexibility that would be shown to me due to the scale of works that I need to commission? Is there a limit on the number of properties that I would need to improve to EPC E?

A: No, all properties covered by the Regulations will need to comply and there is no limit on the number of properties a multi-property-owning landlord would be required to ensure are compliant. The amended Regulations are clear that landlords only need to undertake improvements which can be made either using third-party funding, or for £3,500 (inc. VAT) or less if self-funding. If no improvements can be made under either of these scenarios, the landlord would need to register an exemption for that property rather than improve it to E. But, assuming that improvements can be made for £3,500 (inc. VAT) or less (even if this does not improve the property all the way to E), there is no limit to the number of sub-standard properties a landlord is required to improve.

However, landlords should note that between 1 April 2018 and 1 April 2020, properties only need to be improved to meet the standard when a new tenancy is entered into with a new or existing tenant. If a new tenancy has not been

entered into during that period, then a property may still be lawfully let below EPC E. Therefore, landlords with multiple properties would not necessarily need to improve all of their sub-standard properties at the same time and can phase improvement work over this two-year period as and when new tenancies are entered into.

Q: Are there any types of domestic rental property which are not covered by the Regulations

A: The Regulations provisions apply to *all* domestic private rented properties that are a) legally required to have an EPC, and b) are let on a qualifying tenancy type.

Listed buildings (and buildings within a conservation area) will not be required to meet the standards outlined in the Regulations if they are not required to have an EPC. If an individual listed building is required to have an EPC (and if it is let on a qualifying tenancy type) then it will be covered by the Regulations.

An HMO which is not required to have an EPC (for example, if it has not been bought/sold in the previous ten years, or if it has not previously been rented out as a single property) will likewise not be covered by the Regulations.

Q: What are the average energy bills for domestic properties across different EPC bands?

A: The average modelled annual energy bills by EPC band using the Standard Assessment Procedure (SAP) methodology are as follows:

EPC Band	Average Annual Energy Bills, SAP-based (2016 ³⁶)
A/B	£410
C	£660
D	£970
E	£1,420
F	£2,120
G	£3,100

³⁶ Table 1.2: <https://www.gov.uk/government/statistics/english-housing-survey-2016-energy-efficiency>

Chapter 2: Minimum Standards Improvements and Funding

The following chapter sets out information to help a landlord identify the improvements which they can make to an EPC F or G rated domestic property to allow it to meet the minimum standard, and examples of the funding options open to them, including information on the new capped landlord self-funding element.

The chapter will first discuss the steps a landlord needs to take to identify “relevant” improvements they can make to their property. As you will see, in the first instance a landlord can identify potential improvements using the current EPC recommendations report for the property. There are also additional options available as set out below. This chapter will then discuss sources of funding to assist landlords in carrying out their chosen improvement measures.

2.1 Relevant energy efficiency improvements

2.1.1 Relevant energy efficiency improvements and recommendations reports (regulation 24)

For the purposes of the Regulations, “relevant energy efficiency improvements” which a landlord may choose to install to enable a sub-standard property to reach EPC E (either a single measure, or a combination of measures as appropriate) are any energy efficiency improvements recommended for the property through any of the following:

- an energy efficiency recommendations report (including the recommendations report accompanying a valid EPC – see box six below)³⁷, or
- a report prepared by a surveyor³⁸, or
- a Green Deal Advice Report (GDAR)

³⁷ “Recommendations report” has the meaning given in Part 1, section 4 (1) of The Energy Performance of Buildings (England and Wales) Regulations 2012: “recommendations made by an energy assessor for the cost-effective improvement of the energy performance of a building or building unit”.

³⁸ A qualified surveyor is one who is on the Royal Institution of Chartered Surveyors’ register of valuers. The register can be accessed via RICSs website at: www.ricsfirms.com.

A list of the energy efficiency measures which may be recommended for a property on an EPC or as part of a GDAR are set out at [Appendix D](#).

Box Six

Example Measures Recommendations Page from EPC³⁹

Recommendations

The measures below will improve the energy performance of your dwelling. The performance ratings after improvements listed below are cumulative; that is, they assume the improvements have been installed in the order that they appear in the table. Further information about the recommended measures and other simple actions you could take today to save money is available at www.gov.uk/energy-grants-calculator. Before installing measures, you should make sure you have secured the appropriate permissions, where necessary. Such permissions might include permission from your landlord (if you are a tenant) or approval under Building Regulations for certain types of work.

Measures with a green tick  may be supported through the Green Deal finance. If you want to take up measures with an orange tick  through Green Deal finance, be aware you may need to contribute some payment up-front.

Recommended measures	Indicative cost	Typical savings per year	Rating after improvement	Green Deal finance
Room-in-roof insulation	£1,500 - £2,700	£ 837	 E39	
Internal or external wall insulation	£4,000 - £14,000	£ 195	 E45	
Floor insulation (solid floor)	£4,000 - £6,000	£ 122	 E49	
Increase hot water cylinder insulation	£15 - £30	£ 142	 E54	
Draught proofing	£80 - £120	£ 18	 D55	
Low energy lighting for all fixed outlets	£20	£ 21	 D56	
High heat retention storage heaters and dual immersion cylinder	£1,200 - £1,800	£ 319	 D67	
Solar water heating	£4,000 - £6,000	£ 57	 C69	
Replace single glazed windows with low-E double glazed windows	£3,300 - £6,500	£ 123	 C73	
Solar photovoltaic panels, 2.5 kWp	£5,000 - £8,000	£ 287	 B83	

Box Seven

A note on “relevant energy efficiency improvements”

While EPC reports and the other recommendations reports described above provide guidance on the types of measures which may be technically appropriate for a particular property, it is not the objective of the Regulations to require landlords to install particular energy efficiency technologies. The Regulations introduce the concept of “relevant energy efficiency improvements” (as defined above) as a guide. However, a landlord remains free to make any improvements they wish to their property to raise the

³⁹ The cost information used for the EPC recommended measures is in the process of being updated. Until this happens, the indicative costs figures do not accurately reflect current solar PV. The cost of a 2.5kW PV system is on average £4,500, according to BEIS Solar PV Cost Data from May 2017.

property to the minimum standard of EPC E. Therefore, a landlord may install any measures they choose (even if not recommended for the property via an energy efficiency recommendations report), so long as they are confident that the measure(s) will improve their sub-standard property to a minimum of EPC E.

However, if a landlord chooses to make improvements which are not “relevant energy efficiency improvements”, and those improvements fail to raise the property to a minimum of EPC E, the landlord will not then be able to let the property, or to register an exemption on the basis that they have made improvements to the property but it remains below E. In this instance the landlord will need to make further improvements to the property to try and improve the EPC rating to a minimum of E if they wish to let it.

Any landlord who has made improvements to a property, but not enough to raise that property to EPC E, will only be able to register a regulation 25(1)(a) exception (the exception available when all “relevant improvements” have been made and the property remains below an E) if they have first installed all “relevant energy efficiency improvements”. See [section 4.1.1 in chapter four](#) for more information on regulation 25(1)(a) exceptions.

2.1.2 “Relevant energy efficiency improvements” and funding (regulation 24)

While the recommendations reports described above at 2.1.1 will list one or more measures which will be technically suitable for a property, a recommended energy efficiency measure will only be a “relevant energy efficiency improvement” for the purposes of the Regulations if:

- third-party funding is available to cover the full cost of purchasing and installing the improvement(s); or
- where third-party funding is unavailable, the improvement(s) can be purchased and installed for **£3,500 or less (inclusive of VAT)** using the landlord’s own funding; or
- the improvement(s) can be installed through a combination of landlord self-funding and third-party funding with a total cost of £3,500 or less (inclusive of VAT).

Third-party funding options

Third-party funding may be available from one or several sources, including but not limited to:

- Energy Company Obligation or similar scheme designed according to section 33B or 33BD of the *Gas Act 1986* or section 41A or 41B of the *Electricity Act 1989* (see [below](#));
- A Green Deal Finance Plan (see [below](#));
- Local Authority Grant Funding.

Information on the Energy Company Obligation (ECO) 3 Scheme

ECO is a requirement that the Government places on energy suppliers to reduce the UK's energy consumption and support those living in fuel poverty. It does this by requiring energy suppliers to provide households (including households in rented accommodation) with energy efficiency and heating improvements. Obligated energy suppliers have bill savings targets which they are legally required to meet. The current obligation runs until March 2022. Government consulted on the details of the 2018 – 2022 scheme in Spring 2018; the response to consultation can be viewed [here](#)⁴⁰.

Certain properties in the domestic PRS will continue to be eligible for energy efficiency measures under the ECO3 scheme. Properties in the domestic PRS that are already at EPC Band E or above can benefit from any ECO measure, including First Time Central Heating. For domestic PRS properties at EPC Band F and G, the ECO scheme allows solid wall insulation and renewable heating measures to be delivered to these properties. Other measures are not permitted for F and G properties as the Government expects that landlords should provide working heating systems to their tenants alongside other basic energy efficiency features.

Landlords can find out more about ECO [here](#)⁴¹ and [here](#)⁴². They can also find out whether a property they let may be able to benefit from ECO funding by visiting the government endorsed Simple Energy Advice service [here](#)⁴³.

⁴⁰ www.gov.uk/government/consultations/energy-company-obligation-eco3-2018-to-2022

⁴¹ www.gov.uk/energy-company-obligation

⁴² www.ofgem.gov.uk/environmental-programmes/eco/support-improving-your-home/faqs-domestic-consumers-and-landlords

⁴³ <https://www.simpleenergyadvice.org.uk/pages/energy-company-obligation>

Box Nine

ECO Flexible Eligibility

Under the “flexible eligibility” element of ECO, energy suppliers are able to deliver up to 25% of their Affordable Warmth obligation in properties identified by local authorities as fuel poor or low income and vulnerable to the effects of a cold home.

As part of their enforcement duties under the minimum standard Regulations, therefore, local authorities (LAs) may have an opportunity to identify eligible E, F and G rated domestic private rented properties, and refer them onto energy companies as eligible under ECO: Help to Heat. This may allow landlords of sub-standard properties to access supplier obligation support to meet their required obligations under the Regulations. It is important to note however that a referral by the LA will not guarantee that a measure will be installed, as this will be ultimately the decision of an energy supplier, or their intermediary.

Information on the Green Deal

The Green Deal is a finance mechanism which enables homeowners and households to take out loans to pay for energy efficiency improvements, with repayments made through the energy bill. A list of the energy efficiency measures for which Green Deal finance may be available is set out at [Appendix D](#) of this guidance.

Repayments for a Green Deal loan are made on a “Pay As You Save” (PAYS) basis: after the improvement has been made, the household begins to save energy, ensuring their energy bills are less than they would have been without the improvement, and these savings are used to repay the loan.

The Green Deal includes a principle called the “Golden Rule”, under which the first year’s repayments must not exceed the estimated first year saving, and the overall repayment period must not exceed the lifetime of the measures installed. This aims to help ensure that, overall, savings are greater than payments.

A Green Deal Finance Plan can provide funding, or part funding, for energy efficiency improvements to help a rental property meet the minimum standard. The Green Deal charge is attached to the electricity meter at the rental property. It is paid off over time by the bill payer – so in most cases the tenant rather than the landlord. A tenant in turn, while paying the Green Deal charge for as long as they pay the electricity bill at the property, should be able to enjoy energy bill savings equal to or greater than the charge.

Landlords can apply for a Green Deal loan by contacting a Green Deal Provider, details of which can be found on the Green Deal Oversight and Registration Body's website (<http://gdorb.decc.gov.uk/green-deal-participant-register>).

Additional third-party funding options

Alongside Green Deal funding and the Energy Company Obligation, funding may be periodically available from central or local government. Funding of this nature is likely to be less predictable, and more localised than Green Deal or ECO funding. Many local authorities will run energy efficiency grant schemes from time to time with varying qualifying conditions, and funding available in one area may not be available in another area, or at the same level.

Due to the varied nature and availability of local funding opportunities, landlords will need to investigate the availability of funding for the area where their property or properties are located by speaking with the relevant local authority. Advice on the availability of funding for making energy efficiency improvements is also available on the grants database on the government *endorsed Simple Energy Advice* service [here](#)⁴⁴.

Landlord self-funding and the cost cap

If a landlord of an EPC F or G rated property is unable to secure third-party funding, they will need to use their own funds to cover the costs of improving their property to EPC E (or as close as possible). This requirement is subject to a spending cap **of £3,500 (inclusive of VAT)**. This cap applies to the *overall* cost of improving the property, not to the cost of individual measures. Therefore, a landlord of an EPC F or G property need only invest a total sum of money up to the level of the cap in improving their property, and need not invest in multiple measures which, individually, cost £3,500 (or less).

Moreover, the cap is an upper ceiling – it is not a target or a spend requirement. If a landlord can improve their EPC F or G property to E (or higher) for less than £3,500 then they will have met their obligation and need take no further action. (Analysis suggests that the *average* cost of improving an EPC F or G rated property to band E is £1,200.)

In cases where a landlord is unable to improve their property to E within the £3,500 cap, then they should install all measures which can be installed up to the £3,500 cap, and then register an exemption on the basis that “all relevant improvements have been installed and the property remains below E” (see chapters [four](#) and [five](#) for exemption advice). Analysis suggests that, for F and G

⁴⁴ <https://www.simpleenergyadvice.org.uk/grants>

rated properties which cannot be improved to band E within the £3,500 cap, the combined *average* cost of the improvement, or improvements, which can be made is £2,000.

See the worked funding examples on the subsequent pages for more information.

Relevant energy efficiency improvements

As noted at [section 2.1.2](#) above “relevant energy efficiency improvements” are those improvements which can be funded via either:

- third-party funding (Green Deal finance, ECO, funding provided by central government, a local authority or a third-party); or
- landlord self-funding; or
- a combination of landlord self-funding and third-party funding.

If third-party funding is not available at a sufficient level to fully cover the cost of a recommended improvement, or improvements (for instance because the costs exceed what can be borrowed within the Green Deal golden rule), the landlord must turn to alternative means of funding, including self-funding, provided the combined costs of purchasing and installing the measure(s) do not exceed the £3,500 cap (inc. VAT).

Worked third-party funding and/or self-funding examples

The following section provides worked examples illustrating various ways of meeting the permissible funding routes described above under either self-funding, or third-party funding.

Example one:

The following recommendations have been made for property A:

Recommended measures	Cost	Rating after improvement
Low energy lighting	£40	F
Floor insulation	£1,200	E
New condensing boiler	£2,300	E
Replace single glazed windows with double glazed windows	£2,400	E
Internal or external wall insulation	£5,000	D

Self-funding:

Based on the recommendations above, the landlord of property A could choose to install low energy lighting in combination with either floor insulation, a new condensing boiler, or double glazing; each of these measures costs less than the value of the cap, and each will improve the property to E without the need for further improvements. The landlord should install their preferred measure(s) and no further action would be required.

Third-party funding:

Alternatively, if the property houses tenants eligible for ECO support, the landlord may be able to obtain ECO funding to meet the cost of installing internal or external wall insulation. If funding is available, the landlord should install this measure at no cost to themselves; this will improve the property above EPC D (i.e. above the minimum standard) and no further action would be required.

Example two:

The following recommendations have been made for property B:

Recommended measures	Cost	Rating after improvement
Increase loft insulation	£350	G
Floor insulation	£1,200	G
Low energy lighting	£50	F
Internal or external wall insulation	£9,000	D
Solar panels	£5,000	C

Self-funding:

Based on the above recommendations, the landlord of property B could choose a package of loft insulation, floor insulation and low energy lighting, with a total cost of £1,600. This will not improve the property to E, but there are no further measures which can be selected without pushing the overall costs above [£3,500, inc. VAT], so the landlord would not be required to install them. The landlord should therefore install the £1,600 package of improvements and then register an exemption on the grounds that: “all relevant improvements have been made and the property remains below E”.

Third-party funding:

Alternatively, if the property houses tenants eligible for ECO support, the landlord may be able to obtain ECO funding to cover the costs of internal or external wall insulation, or solar panels. If such support is available, the landlord should arrange for the fundable measure(s) to be installed; this will improve the property above EPC E and no further action would be required.

Example three:

The following recommendations have been made for property C:

Recommended measures	Cost	Rating after improvement
Flat roof insulation	£1,500	E
Floor insulation	£1,200	E
Low energy lighting	£20	G
Heating controls	£450	G
Solar panels	£8,000	C

Self-funding:

Based on the above recommendations, the landlord of property C could choose either to install floor insulation, at a cost of £1,200, or to install flat roof insulation, at a cost of £1,500. Individually, either would improve the property to EPC band E and no further improvements would be required, although they could also choose to install low energy lighting and/or heating controls if they wished, while still keeping their spend within the cap.

Third-party funding:

Alternatively, the landlord may be able to obtain ECO funding to cover the costs of solar panels. If funding is available they should install this measure; this will improve the property above EPC E and no further action would be required.

Combined third-party funding and self-funding

In some instances, a landlord may be able to secure some third-party funding, but less than £3,500, *and* not enough to improve the property to EPC E. In such cases, the Regulations require the landlord to top up this third-party funding with their own funding, provided the combined value of the funding (third-party and self-funding) does not exceed the £3,500 cap (inclusive of VAT).

If this combined funding is sufficient to improve the property to EPC E then the landlord will need to take no further action. If the combined funding is insufficient to improve the property to E then the landlord should install all

measures which can be installed up to value of £3,500, and then register an exemption on the basis that “all relevant improvements have been installed and the property remains below E” (see chapters four and five).

Combined third-party funding and self-funding examples

The following table provides some illustrative examples for cases of third-party funding with a landlord top-up contribution:

Property requiring £2k of investment to reach EPC E (£3.5k cap)	
Third Party Funding Secured	Landlord Contribution
£2k	£0
£1k	£1k
£0	£2k
Property requiring £2.5k of investment to reach EPC E (£3.5k cap)	
Third Party Funding Secured	Landlord Contribution
£2.5k	£0
£2k	£0.5 k
£0k	£2.5k
Property requiring £5k of investment to reach EPC E (£3.5k cap)	
Third Party Funding Secured	Landlord Contribution
£4k	£0k
£2k	£1.5k, if package of measures and suitable singular measure(s) can be installed to the total value of £3.5k
£0k	£0k, if single measure that costs £5k to install.

The £3,500 cost cap – spending on energy efficiency improvements incurred on or after 1 October 2017

When calculating their spend within the cost cap, landlords may take account of any energy efficiency improvement costs incurred since 1 October 2017, including where funding was obtained through a third-party. Therefore, where energy efficiency improvements have been made to an EPC F or G rated property since 1 October 2017, the landlord may subtract the cost of these previous energy efficiency improvements from the £3,500 limit (inclusive of VAT) to determine the value of the remaining energy efficiency improvements must make.

Please note: the cost of any energy efficiency improvements incurred *before* 1 October 2017 may not be included in the cost cap.

Worked Examples: Cost of energy efficiency improvements incurred pre 1 October 2017

Pre-Oct 2017 improvements to an EPC F or G rated property	Result of pre-Oct 2017 improvements	Action required post 1 April 2018
£2,500 spent on Property	Property improved to EPC E.	Property already meets the standard. No further action required.
£2,000 spent on Property	Property improved from G to F. Would require additional £2k spend to improve to EPC E.	Further £2k spend required to improve property to the minimum standard.
£3,000 spent of Property	Property improved from G to F. Would require additional £3k spend to improve to EPC E.	Further £3k spend required (if relevant measures can be identified) even though this will not improve property to EPC E.

Worked Examples: Cost of energy efficiency improvements incurred pre and post 1 October 2017

Post-Oct 2017 improvements to an EPC F or G rated property	Result of post-Oct 2017 improvements	Action required post 1 April 2018
£1,500 spent on Property	Property improved to EPC E.	Property already meets the standard. No further action required.
£2,000 spent on Property	Property improved from G to F. Would require additional £2k spend to improve to EPC E.	Only a further £1.5k is required to be spent on energy efficiency measures to improve the property – even though the amount of spend would not improve the property to EPC E.
£2,500 spent of Property	Property improved from G to F. Would require additional £4k spend to improve to EPC E.	No further spend is required - even though the property has not been improved to EPC E. The landlord would be eligible for an exemption.

Frequently Asked Questions Relevant to Chapter Two

Q: Are there any required measures or technologies which should be used to improve a property?

A: There are no specified materials or improvement measures; a landlord is free to do whatever they like with their property so long as the EPC rating can be raised to meet the minimum energy efficiency standard. The most accessible ready source of advice would be the recommended measures section on EPC for the property, but landlords can seek advice from other suitably qualified experts if they wish.

Q: Do I have to spend a fixed amount of money on improving the energy efficiency of my property? Do I have to spend £3,500?

A: No. A landlord is only required to make improvements to an EPC F or G rated property sufficient to improve that property to the minimum standard of EPC E using either: self-funding (capped at £3,500, inc. VAT); third-party funding (uncapped); or a combination of third-party and self-funding (capped at £3,500, inc. VAT). Third-party funding can come from a range of sources, primarily (but not limited to):

- Green Deal Finance,
- Local Authorities home energy efficiency grants,
- ECO help to heat funding,

If a property can be improved to E entirely through self-funding then the landlord will not need to incur any costs themselves. If the landlord does need to self-fund the improvements, and the property can be improved to E for less than £3,500, then that is all they will need to spend.

Q: Is the £3,500 cost cap inclusive of VAT?

A: Yes.

Q: Where can I find information on obtaining third-party finance to fund improvement works?

A: For general advice on energy efficiency funding, landlords should visit the government endorsed [Simple Energy Advice](https://www.simpleenergyadvice.org.uk/) service at:

<https://www.simpleenergyadvice.org.uk/>

The advice service provides information on Green Deal, ECO, and local authority grants [here](#).

- Information on Local Authority funding can be found [here](#); landlords can also contact their local Authorities for information on any home energy efficiency grants available;
- Information on the ECO help to heat programme can be found [here](#) and [here](#);
- Information on Green Deal Finance: landlords can search for a local Green Deal Provider on the Green Deal Finance Company website (www.gdfc.co.uk) or through the enquiry form on the GDFC website;

Q: How does Green Deal work in the rental sector?

A: Using a Green Deal loan, a landlord can add value to their property with minimum financial outlay. Energy efficiency improvements made will make the property more attractive for tenants to live in and may increase the value of the property itself.

Tenants will repay the Green Deal Loan through their electricity bills. Tenants then benefit from a warmer, more efficient, home and are given protection against rising energy costs through the efficiency of the products installed.

Under the “Golden Rule” the cost to repay the loan should be covered by the energy savings following the installation. This means that if the tenants are typical energy users, their electricity bill is estimated not to increase.

The plan is linked to the property, rather than the property owner or occupant. When the tenant moves out and stops paying the electricity bill they will stop paying the Green Deal charge, and payment will be taken on by the next bill payer and so on (a landlord will be required to disclose the existence of the finance plan to prospective incoming tenants). If you decide to sell the property in the future, the plan remains with the property it is benefitting. However, you must inform the new property owner that there is a Green Deal plan on the property.

Q: Is there a cap on the amount of Green Deal finance available?

A: No, there is no cap on the amount of finance a customer can receive through Green Deal, but the total amount available will be limited by the Golden Rule.

Q: Can customers that take out a Green Deal Plan still switch energy supplier?

A: Yes, provided the new supplier is a Green Deal approved supplier. All the big energy companies and many of the smaller ones are approved.

Q: I made some energy efficiency improvements to my property three or four years ago (although the property is still below EPC E). Can I take account of the costs of those improvements when working out how much I need to invest in improvements now?

A: No. The cost cap can only take account of the cost of energy efficiency improvements incurred since 1 October 2017, including where funding was obtained through a third-party and even where the recommended measure(s) installed did not improve the property to EPC E. Where energy efficiency improvements have been made since 1 October 2017, the landlord may subtract the cost of these previous energy efficiency improvements from the £3,500 limit (inclusive of VAT) to determine the value of the additional energy efficiency improvements they will be required to make.

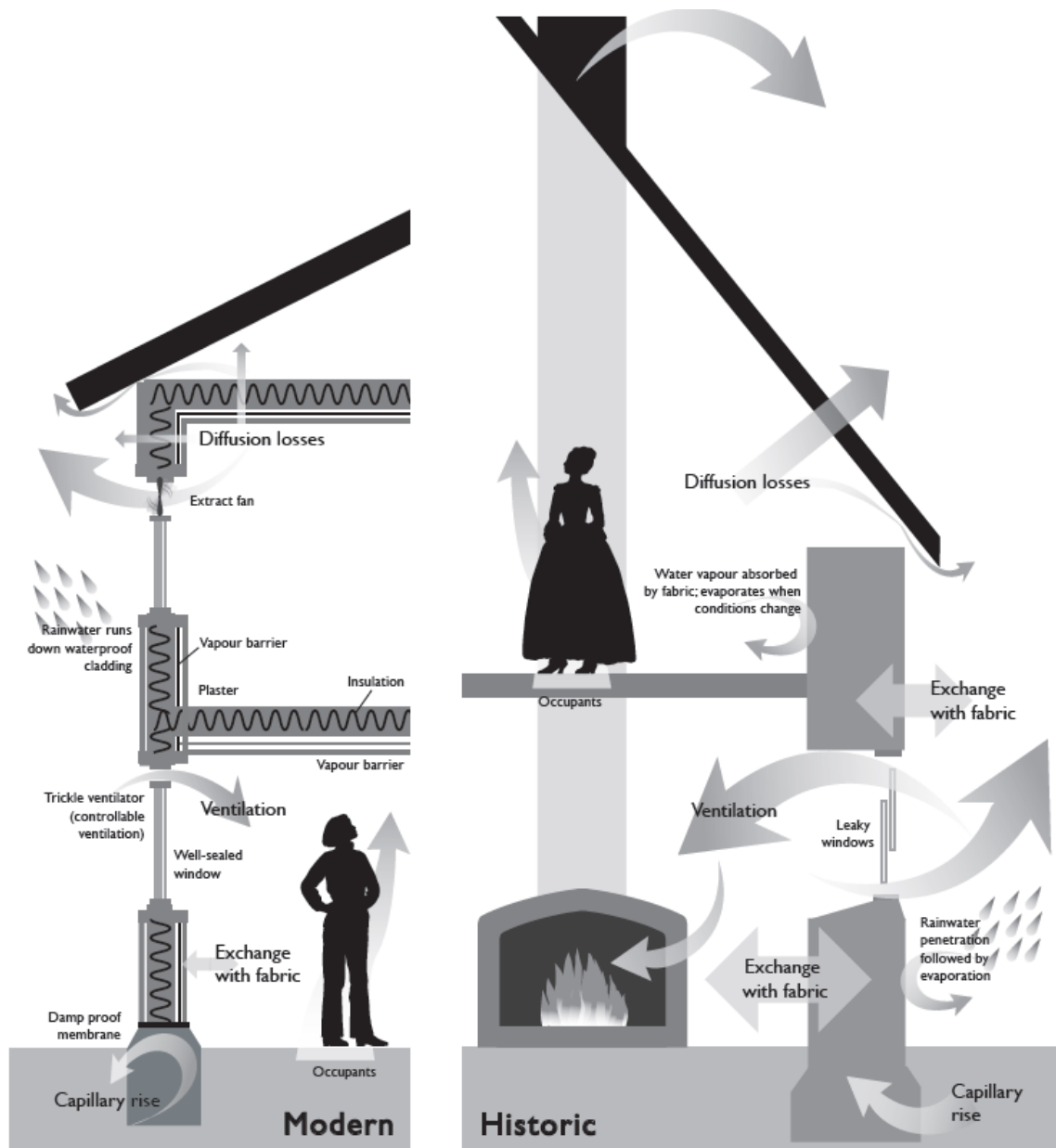
Chapter 3: Technical Advice for Landlords on making Energy Efficiency Improvements

Energy efficiency improvements should always be considered with an understanding of how the building was designed to perform, as well as how the building is likely to be used by occupants. Many of the principles of building performance and building use are generally applicable to all homes; however, some of these will be particularly relevant to private rented properties. This chapter highlights several technical issues that landlords may wish to raise when seeking expert advice on how to improve their properties.

As discussed in the previous chapter, when identifying appropriate energy efficiency improvement measures for a property, the first port of call for a landlord should be the recommendations page of the current EPC certificate for that property.

Many buildings hold historic value and special care must be taken in retrofitting them to a 21st century standard of performance while respecting these heritage issues. In order to make an informed decision about building improvements that suitably balances performance and heritage it is important to first understand how the building was designed to operate. A significant portion of domestic private rented properties can be described as “traditional buildings”, meaning that they were built prior to the widespread use of modern building techniques. Traditional buildings were typically built before 1920 and likely have solid walls of brick or stone.

Modern buildings include barriers that make them impermeable to moisture. Excess moisture from laundry, showers, and other occupant activities is typically controlled through ventilation. In traditional buildings, moisture is in part controlled by allowing it to evaporate through the walls themselves. This is sometimes called a “breathing building”.

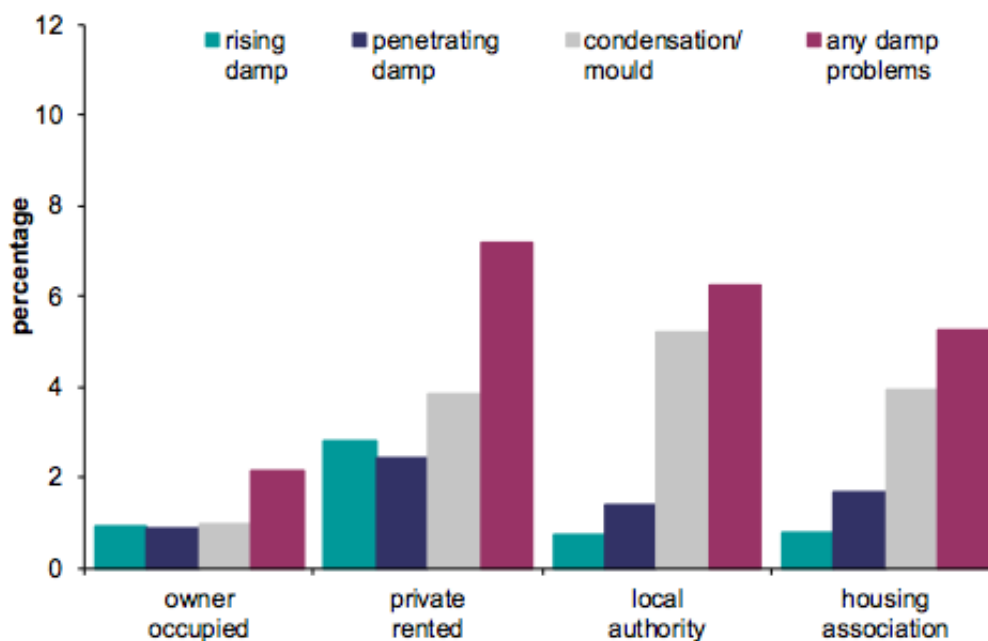


From Historic England: Energy Efficiency and Historic Buildings (digital image by Robyn Pender)

If a building was designed to breathe, then changing the external envelope by adding energy efficiency improvements such as wall insulation can inadvertently trap moisture in the building as well. Unless efforts are made to control the

relative humidity there is a risk of moisture building up, which could cause mould, adverse health impacts, and potentially damage the building as well. In some cases, it is possible for moisture and mould to build up within a wall, which can go unnoticed for long periods of time.

Incidences of damp are far more common among the private rented sector (PRS) than in the general housing stock. In order to protect the health and safety of their tenants, as well as their buildings, landlords have a role in both choosing energy efficiency improvements that are suitable for their buildings, and communicating these improvements so that their buildings can be used by their tenants without adverse consequences.



(MHCLG English Housing Survey 2017 Figure 2.7)

Warm air can hold more dissolved moisture than colder air. When warmer air absorbs moisture then cools down, excess moisture forms as condensation. There are a number of ways in which this can occur, including changes to the heating system throughout the day, inconsistent temperatures between different rooms in the home, or local cold spots such as corners or thermal bridges. The heating system and ventilation controls can help both maintain comfort and limit the risk of moisture build up.

Landlords should note that simple upgrades that can be easily controlled are more likely to be used effectively. Some systems use passive control features like humidistats to automatically turn on extract ventilation when the space becomes too humid. Smart heating controls can be used to simplify the user

inputs needed to keep the space comfortable. Finally, the provision of information through manuals and log books can be an effective way of communicating with tenants about how to use energy efficiency features most effectively.

Care must also be taken when installing insulation (particularly internal insulation) in order to avoid creating thermal bridges, or cold bridges. Cold bridges occur when one element with insulation is adjacent to another element without insulation. It is common around window reveals, hard to reach corners, or near party walls. Cold bridging is particularly problematic in retrofit projects because it changes the way heat flows out of the building. For example, if one insulates an internal wall, but not the window reveal, it creates local cold spots in an otherwise warm space. Condensation, mould growth, and potential structural damage can in fact be more likely to occur on the window reveal after the room was insulated than before. It is essential that any insulation project is undertaken with sufficient detailing to limit cold bridging.

There will almost always be multiple paths available that bring an F or G rated property up to an E rating. In many cases a single measure such as insulating solid walls or updating a heating system will be sufficient to achieve an E rating or better. However, it is recommended to seek professional advice on effectively combining measures using a “whole house” approach to ensure that the renovation upgrades are not only as efficient as possible, but also avoid the adverse consequences described above. In particular, note that even small energy efficiency improvements made separately over a long time period can have a cumulative effect that greatly changes how the building performs.

In many cases, improvements to the building also require changes in occupant behavior. In complying with the minimum standard requirements, landlords should consider the holistic performance of the building and aim to select a combination of measures that offer a suitable balance for the building and its occupants. The landlord should exercise caution and seek expert advice both in selecting the measures that will be taken and in communicating to their tenants how to effectively use those measures.

Landlords should also take care in selecting suitably qualified contractors with the range of expertise needed to offer advice for a specific building. This can be challenging, because as discussed above, a “whole house” approach to energy efficiency frequently reaches across the core expertise of many specialist contractors. Landlords should ensure that the advice they receive covers the performance of the whole house including interactions between different retrofit measures such as how adding insulation will affect the air tightness and breathability of the building.

Most housing retrofit work should be undertaken by contractors holding an NVQ – Level 3 qualification in a topic suitable to the work being carried out. It is also desirable if the contractor holds qualifications through a scheme such as PAS 2030. In nearly all cases, retrofit work will need to comply with the Building

Regulations through either the Local Authority, an Approved Inspector, or the Competent Persons scheme. If the property in question is a traditional building, then knowledge of BS 7913: Guide to the Conservation of Historic Buildings is encouraged.

Landlords should attempt to become as informed as possible about both their homes and energy efficiency prior to approaching contractors for quotations on retrofit work. Further information is available through BEIS and other resources such as the [Simple Energy Advice Service](https://www.simpleenergyadvice.org.uk/)⁴⁵. In addition to general advice on energy efficiency, there are a number of services available specifically for traditional buildings through groups such as Historic England (www.HistoricEngland.org.uk/energyefficiency). Finally, there are often local services offered at the council level, and landlords are encouraged to approach their Local Authorities for more direct advice.

⁴⁵ <https://www.simpleenergyadvice.org.uk/>

Chapter 4: Exclusions and Exemptions

The following chapter sets out information on the exclusions and exemptions from meeting the minimum standard which are permitted by the Regulations.

Please note that any exemptions from the prohibition on letting sub-standard property which are claimed by a landlord may not pass over to a new owner or landlord upon sale or other transfer of that property. If a let property is sold or otherwise transferred with an exemption in place, the exemption will cease to be effective and the new owner will need to either improve the property to the minimum standard at that point, or register an exemption themselves where one applies, if they intend to continue to let the property.

Any notice served by a landlord, a tenant, or a third-party under the Regulations, including where the landlord is approaching a third-party to obtain consent to make an improvement, must be made in writing. A notice may be sent by post; however, e-mail and other electronic communication is also acceptable. Where the notice is sent to a body corporate, the Regulations state that it may be addressed to the secretary or clerk at that body corporate, although it would be best practice for the party in question to send any correspondence to the most relevant contact at the organisation, including any named individual with whom the landlord typically corresponds with regard to the tenancy. Where a notice or other communication is sent to a partnership, the Regulations state that it may be addressed to any partner or a person who has control or management of the partnership business (regulation 3).

Please Note: if a landlord is intending to register an exemption because a “relevant energy efficiency improvement” cannot be installed, the exemption may only be registered if the improvement in question is the only “relevant improvement” which can be made to the property.

For example, if several “relevant improvements” have been identified, and one of these would require planning consent, and planning consent is subsequently sought and refused, the landlord should take steps to make the other improvements which do not require planning consent, rather than register a “consent exemption” and neglect those improvements which are viable.

4.1 Exemptions

4.1.1 Where all the “relevant energy efficiency improvements” for the property have been made (or there are none that can be made) but the property remains sub-standard (regulation 25)

The requirement to meet the minimum level of energy efficiency (EPC E) does not apply where a landlord has made all the relevant energy efficiency improvements to the property that can be made within the £3,500 cap (inc. VAT) (or there are none that can be made⁴⁶), and the property remains sub-standard (Please see [section 2.1 in chapter two](#) for the definition of “relevant energy efficiency improvements”).

In other words, even if the measure or package of measures purchased and installed by the landlord does not improve the property to EPC E, the landlord need not take any further action if there are no additional measures which can be selected without pushing the overall costs above the £3,500 cap (inc. VAT).

If this is the case, then the situation must be registered on the PRS Exemptions Register and supported by the necessary evidence (see table one in chapter five for information on evidence requirements). The exemption will last five years; after five years it will expire and the landlord must try again to improve the property’s EPC rating to meet the minimum level of energy efficiency. If this cannot be achieved, a further exemption may be registered.

There will also be occasional instances where no energy efficiency improvements have been recommended for a property on an EPC or other advice report. In these cases, this exemption category should be selected on the Exemptions Register, reflecting the fact that there are no energy efficiency improvements which ‘can be made’ to that property.

“No cost to the landlord” provision change

Removal of the “no cost to the landlord” provision:

The original Energy Efficiency (Private Rented Property) (England and Wales) Regulations 2015 included a “no cost to the landlord” provision, which permitted landlords to register a “no cost to the landlord” exemption on the PRS Exemptions Register where they were unable to make improvements to their sub-standard property at no cost to themselves.

⁴⁶ “None that can be made” means that no energy efficiency improvements have been recommended for the property on an EPC or other advice report.

Once registered, “no cost to the landlord” exemptions were valid for five years.

However, this “no cost to the landlord” provision is no longer available as of 1 April 2019. The changes made to the Regulations by the *Energy Efficiency (Private Rented Property) (England and Wales) (Amendment) Regulations 2019* include a capped landlord’s contribution requirement in the event of the non-availability or insufficiency of third-party funding.

Validity of existing “no cost to the landlord” exemptions:

Any “no cost to the landlord” exemption registered between 1 October 2017 and 31 March 2019 will now end on 31 March 2020, instead of extending for five years as previously. Therefore, landlords who had registered such “no cost to the landlord” exemptions must make the necessary improvements (up to the value of the cap, if applicable) to ensure their property meets EPC E (or as close as possible) by 1 April 2020.

All landlords who have registered “no cost to the landlord” exemptions prior to 1 April 2019 will be contacted personally via the PRS Exemptions Register to alert them in good time to the adjusted exemption length. The PRS Exemptions Register will be updated by the Government so that all “no cost to the landlord” exemptions are automatically cancelled on 31 March 2020, and the landlord alerted of this electronically.

4.1.2 Where a recommended measure is not a “relevant energy efficiency improvement” because the cost of purchasing and installing it would exceed the £3,500 cap (inc. VAT) (“high cost” exemption).

The prohibition on letting property below an EPC E does not apply if the cost of making even the cheapest recommended improvement would exceed the £3,500 cap (inc. VAT). (See [2.1.2 in chapter two](#) for information and examples on landlord self-funding).

If this “high cost” exemption applies, the landlord must register this on the PRS Exemptions Register. To support this exemption, the landlord must provide evidence in the form of three quotations from different installers, each showing that the cost of the cheapest recommended improvement exceeds the £3,500 cap (inc. VAT). Copies of these three quotes must be uploaded onto the Exemptions Register. Once registered, the exemption will be valid for five years; after which time it will expire and the landlord must try again to improve the property’s EPC rating to meet the minimum level of energy efficiency. If this still cannot be achieved, then a further exemption may be registered.

Please note: this exemption should only be used where there are no improvements which can be made for £3,500 or less (and analysis suggests that the majority of EPC F and G rated properties can receive at least one improvement for this amount or less). If one or more recommended improvements can be made for £3,500 or less, and these improvements fail to improve the property to EPC E, then the exemption which should be registered is the one described at [4.1.1](#) above where: ‘All the “relevant energy efficiency improvements” for the property have been made but the property remains sub-standard’

4.1.3 Relevant energy efficiency improvements - wall insulation (regulation 24(3))

The Regulations recognise that certain wall insulation systems cannot, or should not, be installed in certain cases even where they have been recommended and where the costs do not exceed £3,500 (or where third-party funding can be secured to cover the costs of installing them). Therefore, there is special provision for cases where cavity wall insulation, external wall insulation systems, and internal wall insulation systems should be installed in a property (see [chapter three](#) for some further technical advice on the potential impacts of insulation on a building).

The special provision is that a recommended energy efficiency measure is not considered to be a relevant measure where it is:

- cavity wall insulation, external wall insulation or internal wall insulation (for external walls); and
- where the landlord has obtained written expert advice which indicates that the measure is not appropriate for the property due to its potential negative impact on the fabric or structure of the property (or the building of which the property forms a part).

The expert advice the landlord provides must be obtained from one of the following independent experts:

- an architect registered on the Architect Accredited in Building Conservation register;
- a chartered engineer registered on the Institution of Civil Engineers’ and the Institution of Structural Engineers’ Conservation Accreditation Register for Engineers;
- a chartered building surveyor registered on the Royal Institution of Chartered Surveyors’ Building Conservation Accreditation register; or

- a chartered architectural technologist registered on the Chartered Institute of Architectural Technologists' Directory of Accredited Conservationists.

Alternatively, if the advice is not, or cannot be, obtained from one of the above experts, advice may be obtained from an independent installer of the wall insulation system in question who meets the installer standards for that measure, as set out in Schedule 3 to the *Building Regulations 2010*⁴⁷, as reproduced at [Appendix E](#) of this document.

Please note: the Regulations (in regulation 2) define an “independent” expert or installer as a person who is not a spouse or civil partner of the landlord or superior landlord.

Where the landlord is a company rather than an individual person, then an independent expert or installer must be someone who is not, and has not been in the last 12 months:

- a director, partner, shareholder or employee of, or other person exercising management control over, the landlord or the superior landlord; or
- a spouse or civil partner of a person falling within the sentence above.

If a landlord intends to rely on the special provisions relating to wall insulation in order to let a sub-standard property, they must register the property and all required information on the PRS Exemptions Register (see table one in chapter five for more information).

4.1.4 Third-party consent exemption (regulation 31)

This exemption applies where the landlord:

- needed consent from another party, such as a tenant, superior landlord, a mortgagee, freeholder (if the landlord in question is a leaseholder of the property being let) or planning or listed building consent, and despite their reasonable efforts they could not obtain that consent, or the consent was given subject to conditions they could not reasonably comply with; or
- could not carry out the proposed improvements without the consent of the tenant or tenants of the property, and one or more of the tenants refused to give consent.

⁴⁷ www.legislation.gov.uk/uksi/2010/2214/pdfs/ukxi_20102214_en.pdf

Certain relevant energy efficiency improvements may legally require third-party consent before they can be installed. Such improvements may include external wall insulation or solar panels which can require local authority planning consent in certain instances, consent from mortgage lenders, or other third-parties. Consent from a superior landlord may be required where the landlord is them-self a tenant. Consent may also be required from the current tenant of the property or other tenants depending on the provisions of the tenancy or tenancies. Where third-party consent is required for a particular measure, the landlord must identify this requirement and make, and be able to demonstrate to enforcement authorities on request, “reasonable effort” to seek consent.

Green Deal finance: “tenant consent” exemption change

Please note: prior to 1 April 2019, domestic landlords were able to register a “tenant consent” exemption where a sitting tenant refused to consent to a Green Deal finance plan for funding improvements. With effect from 1 April 2019, regulation 31 is amended so that domestic landlords no longer have this option. (NB. The option remains for non-domestic landlords.) From 1 April 2019, where a domestic landlord has secured Green Deal finance but a sitting tenant withholds their consent to the plan, the landlord cannot claim an exemption on that “consent withheld” basis and must seek alternative means of financing the required improvements, including landlord self-funding.

However, where a sitting tenant in an EPC F or G domestic property withholds their consent to the landlord making energy efficiency improvements for any other reason (for example, because they believe the “hassle factor” will interfere with their enjoyment of the property), the landlord can still register a consent exemption on this basis.

It is not practical to provide an exhaustive list of all situations where third-party consent could apply. Information on when and where consent is required will be contained within relevant documentation for the property, for example in the landlord’s lease or mortgage condition documents, or within the current tenancy agreement. If a landlord is in any doubt about whether consent is required for a measure in their property, they should seek appropriate advice.

Landlords are also strongly advised to speak to their local authority planning department if they are in any doubt about whether planning consent is needed to

implement a particular improvement, particularly where the building to be improved is listed or within a conservation area.

Box Ten

Tenant Consent to Energy Efficiency Improvement Works

One issue which landlords should consider is whether they have the right to carry out improvement works under the terms of an existing tenancy. Landlord rights of entry to undertake work on a property typically only extends to the carrying out of repairs or maintenance, rather than making “improvements”. As a majority of the measures landlords can install to meet the minimum standard will be considered improvements, a landlord may not have an automatic right of entry to install the measure or measures, and tenant consent may be necessary.

On the other hand, if the tenancy agreement specifically gives the landlord right of entry to undertake “improvement works”, tenant consent may not be necessary. In all cases the wording of individual tenancies will dictate what is and is not permissible without consent.

A landlord may let a sub-standard property where they can demonstrate that they have been unable to improve its energy efficiency rating to at least EPC E because they could not obtain one or more necessary consents. If this applies, the landlord must register the exemption on the PRS Exemptions Register. The landlord will then be exempt from the prohibition on letting sub-standard property for five years from the date the exemption is registered, or, where lack of tenant consent was the issue, until the current tenancy ends or is assigned to a new tenant.

Please note: where a particular improvement cannot be made due to consent considerations, but where there are other relevant improvements which can be made, and for which consent will not prove a barrier, the landlord must (subject to any of the other exemptions and exceptions) still install these, and may not rely on the consent exemption in relation to them.

Box Eleven

Reasonable Efforts to Obtain Consents

The Regulations require the landlord to make “reasonable efforts” to obtain third-party consent. Reasonable efforts may include attempts on a number of separate occasions and using a number of different available means of communication to secure agreement from, for example, a tenant or superior landlord, with evidence to show this has been done (in the case of planning consent refusal, evidence of a single application and subsequent refusal is likely to be sufficient evidence).

Broadly speaking, it is thought that it will not be reasonable for the landlord to comply with a condition which may reduce the landlord’s ability to let the property or if it involves unreasonable costs. Where the landlord does not agree with an enforcement authority’s review of a penalty notice, he or she can appeal to the First Tier Tribunal.

4.1.5 Property devaluation exemption (regulation 32 and regulation 36 (2))

An exemption of five years from meeting the minimum standard will apply where the landlord has obtained a report from an independent surveyor who is on the Royal Institution of Chartered Surveyors (RICS) register of valuers⁴⁸ advising that the installation of specific energy efficiency measures would reduce the market value of the property, or the building it forms part of, by more than five per cent. This exemption provides a safeguard for landlords in situations where energy efficiency measures might significantly impact upon the property’s commercial value, although the government expects this exemption will apply infrequently.

A surveyor’s report prepared to support this exemption must clearly state all the recommended relevant energy efficiency measures for the property that would lead to it being devalued. In such cases a landlord will still be required to install any relevant improvements recommended for their property that are not covered by the surveyor’s report (unless another exemption applies).

Where the property cannot be improved to EPC E because certain energy efficiency measures will devalue the property, and the landlord intends to rely on an exemption to comply with the Regulations, the landlord must register the exemption. Details of the registration of an exemption on the PRS Exemptions Register are provided in chapter four.

⁴⁸ The Royal Institution of Chartered Surveyors’ register of valuers may be accessed via their website: <http://www.ricsfirms.com/>. Please note that the RICS register contains the details of surveyors covering a range of disciplines, therefore landlords seeking a valuation report for the purposes of a property devaluation exemption are advised to check that any valuer they intend to instruct is competent to carry out a valuation of this type.

After five years the exemption will expire and the landlord will again need to try to improve the property to meet the minimum standard, or register another valid exemption.

4.1.6 Temporary exemption due to recently becoming a landlord (regulation 33 & regulation 36 (2))

The Regulations acknowledge that there are some limited circumstances where a person may have become a landlord suddenly and as such it would be inappropriate or unreasonable for them to be required to comply with the Regulations immediately. If a person becomes a landlord in any of these circumstances (set out below), a temporary exemption from the prohibition on letting a sub-standard property, or on continuing to let a sub-standard property, will last for six months after the date they become the landlord and will apply from that date.

The circumstances are:

- the grant of a lease due to a contractual obligation (this is intended to cover a situation where a contract was entered into on a contingent basis, regardless of whether it was entered into before or after the Regulations came into force);
- where the tenant becomes insolvent and the landlord has been the tenant's guarantor (in this situation, the tenant's guarantor becomes a landlord when taking over the lease);
- the landlord has been a guarantor, or a former tenant, who has exercised the right to obtain an overriding lease of a property under section 19 of the *Landlord and Tenant (Covenants) Act 1995* (for the avoidance of doubt, a "guarantor" who exercises this right under the 1995 Act is the guarantor of a former tenant);
- a new lease has been deemed created by operation of law;
- a new lease has been granted under Part 2 of the *Landlord and Tenant Act 1954*;
- a new lease has been granted by a court order, other than under Part 2 of the *Landlord and Tenant Act 1954*.

Additionally, from 1 April 2020, when the minimum standard applies to all domestic private rented properties that are occupied by tenants, a temporary exemption of six months will apply from the date from which a person became a landlord in the following situation:

- A person becomes the landlord on purchasing an interest in a property and, on the date of the purchase, it was let on an existing tenancy.

In all cases landlords are advised to obtain their own independent legal advice if they are unsure about whether any of these temporary “recent landlord” exemptions apply in their case. Where a landlord does intend to rely on one of these exemptions, they must register the exemption on the PRS Exemptions Register (see table one in chapter five for more details) at their earliest opportunity. After six months the exemption will expire and the landlord must either have improved the energy efficiency of the property to at least EPC E, or have registered another valid exemption, if they intend to continue letting.

Frequently Asked Questions Relevant to Chapter Four

Q: Don't landlords have to get consent from their tenants before they can install measures? Is it right that tenants should be able to veto energy efficiency improvements in this way?

A: There is no requirement in the Regulations for a landlord to seek consent from a tenant to install energy efficiency measures where such a requirement does not already exist.

Depending on the terms of the tenancy agreement between an individual tenant and landlord (and all tenancies are different), the landlord may need to obtain tenant consent before undertaking certain works (energy efficiency related or otherwise). Where this requirement already exists, the minimum standard Regulations recognise that consent should be obtained before work is undertaken (alongside any other form of third-party consent, such as planning consent).

Between 1 April 2018 and 1 April 2020 landlords are only required to improve F or G rated properties before entering into a new or extended or renewed tenancy agreement. To do this, Government anticipates that many landlords will make improvements while a property is vacant between tenancies. Therefore, in many cases tenant consent may not be a consideration.

Q: If a landlord has managed to secure Green Deal finance but their sitting tenant withheld consent to it, is the landlord able to register a "tenant consent" exemption?

A: No. If a sitting tenant in a domestic property withholds consent to Green Deal finance, the landlord must seek alternative means of funding the improvement(s) - including self-funding.

Q: If a landlord is unable to access any third-party funding and none of the exemptions in the Regulations apply, is the landlord required to use their own funding to make the necessary improvements to their property?

A: Yes. From 1 April 2019, where third-party funding is unavailable or insufficient, a landlord must make a contribution capped at £3,500 (inc. VAT).

Landlords of EPC F or G properties who cannot access third-party funding must find funding from elsewhere (whether self-funding, loan, mortgage extension, etc) and ensure that energy efficiency improvements are made in order to improve these properties to EPC E, or as close as possible, up to a total cost of £3,500 (inc. VAT).

If an element of third-party funding is secured, this funding can be included within the value of the cap (see the worked examples in [chapter two](#) for more information on blending third-party funding with landlord self-funding).

Q: If a landlord has registered a “no cost to the landlord” exemption prior to the changes coming into force, is that exemption still valid for five years?

A: No. Following amendment of the Regulations, any “no cost to the landlord” exemption will now automatically end on 31 March 2020.

All landlords who have registered “no cost to the landlord” exemptions must make the necessary improvements (up to the value of the cap) to ensure their property meets the minimum energy efficiency standard (EPC E or as close as possible) by 1 April 2020, unless other exemptions or exceptions apply.

Q: What if it is not possible for my property to reach EPC E even though I have undertaken all possible improvement works?

A: The landlord may claim an exemption under section 25(1) of the Regulations, where: “all the ‘relevant energy efficiency improvements’ for the property have been made but the property remains sub-standard”. The landlord must have installed as many recommended energy efficiency measures as possible to make progress towards EPC E (up to the value of £3,500). When registering the exemption, the landlord must provide details of the recommended improvement measures that have been installed.

Q: My property has solid walls and not cavity walls; will this give me an exemption from these Regulations?

A: There is no automatic exemption. If solid wall insulation has been recommended for the property and full or partial insulation can be installed for £3,500 (or less), or the landlord can obtain funding for the insulation, then they should take steps to have it installed. However, if this type of improvement work would risk harming the fabric or structure of the property then the landlord will be able to register an exemption. This exemption must be supported by a surveyor’s report stating that the wall insulation measure would damage the property. The landlord must also install any other relevant measures which would improve the property (unless a separate exemption applied to them).

Information on Solid Wall Insulation:

If a property was built before 1919, its external walls are likely to be of solid rather than cavity wall construction. Cavity walls are made of two layers with a small gap or “cavity” between them. Solid walls have no gap, so they let more heat through.

Solid walls can be insulated – either from the inside or the outside. They will cost more than insulating a standard cavity wall, but the savings on heating bills may be greater too. There are many benefits to solid wall insulation; however, there are a number of points the landlord should consider:

- Internal wall insulation will need any problems with penetrating or rising damp to be fixed first;
- Internal wall insulation might require pipework and other building services to be moved;
- External insulation is not recommended if the outer walls are structurally unsound and cannot be repaired;
- External insulation requires good access to the outer walls;
- External insulation may need planning permission - check with your local council.

In instances where a local planning authority requires planning permission to install solid wall insulation, and will not grant permission to install on a particular domestic private rented property, solid wall insulation will not have to be installed.

Chapter 5: The PRS Exemptions Register

If a landlord considers that an exemption applies allowing them to continue to let a property below the minimum energy efficiency standard, that landlord will need to upload details and evidence of the exemption to the PRS Exemptions Register - a centralised self-certification register. Chapter five discusses the information a landlord must provide in order to lodge an exemption, and the evidence required to support each exemption type.

5.1 The PRS Exemptions Register

The PRS Exemptions Register is a digital service which allows landlords (or an agent acting on their behalf) to register valid exemptions from the minimum energy efficiency requirements. The Register service can be accessed directly [here](#)⁴⁹. Alternatively it can be accessed via the gov.uk Private Rented Property Minimum Standard page [here](#)⁵⁰.

Only those domestic F and G rated properties which are covered by the Regulations, and which qualify for a valid exemption, should be registered. This means that landlords need not register domestic F or G properties which are not covered by the Regulations (for example buildings which are not legally required to have an EPC - see [section 1.1.4](#) - or which have not been subject to a new tenancy agreement - during the period 1 April 2018 to 1 April 2020 only).

Exemptions are registered on a self-certification basis, and registration of an exemption does not attract a fee or charge. Exemptions are valid from their date of registration. Enforcement authorities will monitor and audit to ensure that exemptions comply with the Regulations, but a landlord does not have to wait to hear from their local authority before they can rely on the exemption (and they may never be contacted by their enforcing authority if the authority is satisfied that the exemption is compliant).

⁴⁹ <https://prsregister.beis.gov.uk/NdsBeisUi/used-service-before>

⁵⁰ <https://www.gov.uk/government/publications/the-private-rented-property-minimum-standard-landlord-guidance-documents>

The PRS Exemptions Register is a digital by default service. However, if a landlord or agent needs advice or assistance with registering an exemption, they can email PRSRegisterSupport@BEIS.gov.uk with their query or issue. Alternatively, they can call on: 0333 234 3422.

Please note, this Assisted Digital service provides digital support in lodging an exemption on the Register (for instance, help with scanning or uploading evidence documents), but is not able to provide advice on whether individual properties meet the criteria for an exemption. This remains the responsibility of the landlord, and it is for the landlord to ensure that their property meets the eligibility criteria for any exemption registered

Public access to the Register

The Regulations require that a part of the Exemptions Register service must be available to the public, providing access to limited information about exemptions registered. This “public search” element of the service is available [here](#)⁵¹. Information available on this publicly accessible section of the service is limited to:

- addresses of properties for which exemptions have been registered;
- names of landlords of exempt properties where the landlord is not an individual person;
- the exemptions relied on (consent exemption, devaluation exemption etc);
- a copy of valid EPCs for exempt properties; and
- the dates on which exemptions were registered.

Exemption lengths

As discussed earlier in this guidance, the majority of exemptions which may be registered on the PRS Exemptions Register last for a period of five years. The five year period is intended to give certainty to landlords and to allow for a realistic chance that circumstances (for example, changes in fuel prices, availability of other funding mechanisms, or reductions in the cost of improvements) may have changed enough for improvements to be made in a

⁵¹ <https://prsregister.beis.gov.uk/NdsBeisUi/register-search-exemptions>

way which meets the requirement of the Regulations. The two exceptions to the five year exemption rule are those relating to lack of tenant consent, which last for five years or until the tenancy of that particular non-consenting tenant ends (or is assigned to another tenant), whichever is soonest, and the exemption for recently becoming a landlord, which lasts for a period of six months, starting from the date the person becomes the landlord.

Also, following amendment of the Regulations in April 2019, any “no cost to the landlord” exemption registered under regulation 25(1) will now automatically end on 1 April 2020, instead of extending for five years as previously.

As discussed above, exemptions claimed by a landlord may not pass over to a new owner or landlord of a property upon sale, or other transfer. On such a transfer, they will cease.

5.1.1 General principles of the Register

Information placed on the Register must be current at the time the exemption is registered.

Landlords must register both the exemption type and the information required to support that exemption before they can rely on it and let (or continue to let) the property. The Register and the validity of registered exemptions will be scrutinised by enforcement authorities to ensure compliance. If an enforcement authority believes that a landlord is in breach of the prohibition on letting a sub-standard property, including where they may have supplied misleading or incomplete information or evidence to the Register, that enforcement authority may serve a compliance notice (requesting information from that landlord which will help them to decide whether that landlord has breached the prohibition) or issue a penalty notice.

If a landlord has any questions or concerns about the evidence needed to support an exemption, they should speak with the relevant Local Authority in advance of registering the exemption. See chapter six for more information on enforcement.

Box Twelve

Exemptions Register User Account

Before a landlord can register an exemption on the [Register](#) they will be asked to set up a unique user account for the site. This account will capture details including their name (or the company name) and contact details, including e-mail address and telephone number. The account will enable landlords to register exemptions for one or more properties and manage their exemptions via a single user portal.

Agents may also set up an agent account; this will enable them to register exemptions on behalf of landlords they represent.

Screenshots of key pages from the register are at [Appendix F](#) of this guidance.

Once a unique user account has been opened, the landlord (or their agent) will be required to submit information relating to the property they wish to exempt, alongside information and evidence to support the exemption. Table One below and on the following pages sets out the common information requirements for all exemptions, followed by the specific evidence required for each individual exemption type.

Registration of an exemption on the service will not generate an exemption certificate or other formal documentation (although a confirmation e-mail will be sent). Landlords can check on any live exemptions they have registered on the 'dashboard' page within their user account.

As noted above, non-personal data related to exemptions is searchable by members of the public via the exemption search page [here](#). This search page is in place of a formal exemption certificate and can be used by anyone seeking proof that an exemption has been registered for a particular property.

5.2 Exemptions Register data and evidence requirements

Please note: as discussed in chapter four, for the individual “relevant improvements” exemptions listed below to be valid, landlords must demonstrate that there are no other energy efficiency improvement measures that can be installed as an alternative to the measure(s) that they are seeking an exemption for.

Table One:

Exemptions Register Information requirements	
Information required for all exemptions:	The address of the relevant rental property; which exemption to the Regulations the landlord is registering; a copy of a valid Energy Performance Certificate (EPC) for the property.

Additional Information and Evidence Related to Specific Exemption	
Registering an exemption under the regulation 25(1)(b) exception - where a recommended measure is not a “relevant energy efficiency improvement” because the cost of purchasing and installing it would exceed the £3,500 inc. VAT cap (“high cost” exemption). See regulation 24(3). (see section 4.1.2):	Where a landlord intends to reply on a “high cost” exemption because even the cheapest recommended measure exceeds the value of the cap, they (or their agent on their behalf) will be expected to provide: - Copies of three quotes for purchasing and installing the cheapest recommended measure (inclusive of VAT) from qualified installers, demonstrating that this improvement exceeds the cost cap; and - Confirmation that the landlord is satisfied that the measure(s) exceed the cost cap. This confirmation should be provided via a signed statement uploaded onto the Register. There is also a tick-box confirmation on the appropriate register page. The registration page also provides an optional text box for the landlord to provide further information or clarifications if desired.
Registering an exemption under the regulation 25(1)(a) exception - where all relevant improvements have been made and the property remains below an E (see section 4.1.1):	- Details of any energy efficiency improvement recommended for the property in a relevant recommendation report (if separate to the relevant EPC), including a report prepared by a surveyor, or a Green Deal Advice Report; - Details, including date of installation, of all recommended energy efficiency improvements which have been made at the property in compliance with the Regulations.
Registering an exemption under the regulation 25(1)(b) exception – where the property is below EPC E and there are no relevant improvements	- A copy of the relevant energy efficiency advice report (if separate to the EPC already uploaded) demonstrating that no improvements have been recommended for the property. Please note: if registering this exemption, the user should select the exemption option titled: ‘all relevant improvements have been made (or there are none which can be made) and the property remains below an E’.

which can be made (see section 4.1.1):	
Registering a wall insulation exemption under regulation 24(2) (see section 4.1.3):	- A copy of the written opinion of a relevant expert stating that the property cannot be improved to an EPC E rating because a recommended wall insulation measure would have a negative impact on the property (or the building of which it is a part).
Registering a consent exemption under regulation 31(1)(A) (see section 4.1.4):	- A copy of any correspondence and/or relevant documentation demonstrating that consent for a relevant energy efficiency measure was required and sought, and that this consent was refused, or was granted subject to a condition that the landlord was not reasonably able to comply with. Please note: where the party who withheld consent was a tenant, the exemption will only remain valid until that tenant's tenancy ends. When that tenant leaves the property (or after five years, whichever is soonest) the landlord will need to try again to improve the EPC rating of the property, or register another exemption, if applicable. The exemption will also end if the tenant who withheld consent, assigns their tenancy to a new tenant.
Registering a devaluation exemption under regulation 32 (see section 4.1.5):	- A copy of the report prepared by an independent RICS surveyor that provides evidence that the installation of 'relevant measures' would devalue the property by more than 5%.
Registering an exemption upon recently becoming a landlord (regulation 33) (see section 4.1.6):	- The date on which they became the landlord for the property; and - the circumstances under which they became the landlord (any of the circumstances set out at section 4.1.6 of this guidance).

	Please note: Where a person wishes to register an exemption upon recently becoming a landlord, the exemption will last for a period of six months, starting from the date the person becomes the landlord.
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As discussed earlier in this guidance, any exemptions from the prohibition on letting sub-standard property which are registered on the PRS Exemptions Register may not pass over to a new owner or landlord of a property upon sale, or other transfer. If a let property is sold or otherwise transferred with an exemption registered, the exemption will cease to be effective and the new owner will need to either improve the property to the minimum standard at that point, or register an exemption where one applies, if they intend to continue to let the property.

Frequently Asked Questions Relevant to Chapter Five

Q: How long does an exemption last?

A: This depends on the specific exemption registered: the majority of exemptions run for five years, but several run for a shorter period. A full description of the exemptions and their lengths is set out in [Chapter four](#).

Q: How can I register an exemption?

A: Landlords can register valid exemptions on the PRS Exemptions Register. The Register is an online platform and can be accessed at: <https://prsregister.beis.gov.uk/NdsBeisUi/used-service-before>

Q: Can I register an exemption offline (without using the online portal)?

A: The Register is a digital by default service, however if you need advice or assistance with registering an exemption, you can email PRSRegisterSupport@BEIS.gov.uk with your query. Alternatively, you can call on: 0333 234 3422.

(Please note, the Assisted Digital service provides digital support in lodging an exemption on the Register, but it remains the responsibility of the landlord to ensure that their property meets the eligibility criteria for an exemption. The service is not able to provide advice on whether individual properties meet the criteria for an exemption.)

Q: More than one type of exemption applies to my property. Do I have to register all of them?

A: No. A landlord only needs to register one exemption for an individual property. If more than one exemption applies, the landlord may register whichever one they feel is most appropriate.

Q: What happens to the information about landlords and properties that is captured and stored on the Register, will this information be available to the public or will it be confidential?

A: Certain non-personal data placed on the Register will be viewable by the general public. Any personal data, along with all supporting evidence uploaded to the register, will be accessible to the relevant local enforcement authority only for enforcement purposes.

Q: I have registered an exemption. When will I receive my exemption certificate?

A: Registration of an exemption will not generate an exemption certificate or other formal documentation. Landlords can check any live exemptions they have registered on the dashboard page of their Register user account. Details of an exemption can also be viewed by members of the public on the exemption search page [here](#). This search page operates in place of a formal exemption certificate and can be used by anyone seeking proof that an exemption has been registered for a property.

Q: I have registered an exemption. When will the enforcement authority approve the exemption?

You do not need to wait to hear from your local enforcement authority. An exemption is valid from the day it is registered, and does not need to be approved by the enforcement authority.

However, enforcement authorities have powers to review and audit exemptions registered for property in their area, and may subsequently contact landlords if they have queries or concerns about any of the materials submitted to the Register (if they have no queries or concerns then it is likely that the landlord will not hear from them). There is no timeframe for this audit however, as enforcement bodies may review and request additional information from the landlord at any point during the life of an exemption (and up to 12 months after an exemption has expired – see chapter six).

Q: I have registered an exemption for my property. Does this mean that my property no longer requires an EPC, and I no longer need to provide new tenants with a copy of the EPC?

No. Your property will still be required to have an EPC just as it always was. An exemption on the Register is an exemption from the requirement for a property to meet the minimum energy efficiency standard. It is not an exemption from the requirement for that property to have an EPC, or from the requirement to provide the tenant with a copy of the EPC at the start of their tenancy.

Chapter 6: Enforcement of the Domestic Minimum Level of Energy Efficiency

The following chapter is aimed at both landlords and enforcement authorities, and outlines the steps an enforcement authority may take where it believes a landlord is in breach of the minimum level of energy efficiency provisions. It also broadly sets out what both parties might expect to happen if an appeal is made to the First-tier Tribunal against a compliance notice which an enforcement authority has made, and links to further guidance.

In all cases it is recommended that a landlord and an enforcement authority attempt to resolve any dispute informally first, and take expert advice before the matter progresses to the First-tier Tribunal.

6.1 Compliance and enforcement

6.1.1 Enforcement authorities (regulations 34 and 35)

Every Local Authority is the “enforcement authority” for their area, and will be responsible for enforcing compliance with the minimum level of energy efficiency provisions within their geographic boundaries. A representative or authorised officer of the Local Authority may carry out the enforcement activities including using the information held on the PRS Exemptions Register or produced in response to a compliance notice to monitor compliance, and issue compliance and penalty notices where applicable.

Enforcement authorities can choose which function they wish to use to enforce the minimum standard Regulations – for example they may decide to use Trading Standards Officers or Environmental Health Officers. However, it is ultimately up to individual Local Authority as to how they wish to enforce the minimum standard, taking into account the particular needs of their area.

The authorised officer may check for different forms of non-compliance with the Regulations including:

- since 1 April 2018 whether the property is sub-standard and let in breach of regulation 23 (which may include continuing to let the property after 1 April 2020) (see [section 1.2.1 of chapter one](#));

- where the landlord has registered any false or misleading information on the PRS Exemptions Register, or has failed to comply with a compliance notice (see [section 6.1.2](#) below).

6.1.2 When the enforcement authority may decide to serve a compliance notice (regulation 37)

Since 1 April 2018, where the enforcement authority believes that a landlord may be in breach of the prohibition on letting a sub-standard property (as described in [section 1.2.1 of chapter one](#)), or a landlord has been in breach of the prohibition at any time in the past 12 months, the enforcement authority may serve a compliance notice that requests information from that landlord which will help them to decide whether that landlord has in fact breached the prohibition.

The fact that an enforcement authority may serve a compliance notice on a landlord up to 12 months after the suspected breach means that a person may be served with a compliance notice after they have ceased to be the landlord of the property. It is good practice, therefore, for landlords to retain any records and documents relating to a let property that may be used to demonstrate compliance with the Regulations.

Any notice that is served under the Regulations must be in writing and may be sent in hard copy or electronically. Where a notice is served on a corporate body it may be given to the secretary or clerk of that body if a suitable named individual cannot be identified. Where a notice is served on a partnership, it may be addressed to any partner, or to a person who has control or management of the partnership business.

A compliance notice served by an enforcement authority may request either the original or copies of the following information:

- the EPC that was valid for the time when the property was let;
- any other EPC for the property in the landlord's possession;
- the current tenancy agreement used for letting the property;
- any Green Deal Advice Report in relation to the property;
- any other relevant document that the enforcement authority requires in order to carry out its compliance and enforcement functions.

The compliance notice may also require the landlord to register copies of the requested information on the PRS Exemptions Register. The compliance notice will specify:

- the name and address of the person that a landlord must send the requested information to;

- the date by which the requested information must be supplied (the notice must give the landlord at least one calendar month to comply).

The landlord must comply with the compliance notice by sending the requested information to the enforcement authority and allow copies of any original documents to be taken. Failure to provide documents or information requested by a compliance notice, or failure to register information on the PRS Exemptions Register as required by a compliance notice, may result in a penalty notice being served (see [section 6.2.3](#) below).

The enforcement authority may withdraw or amend the compliance notice at any time in writing, for example where new information comes to light. The enforcement authority may also use the documents provided by the landlord or any other information it holds to decide whether the landlord is in breach of the Regulations.

6.2 Penalties

6.2.1 Financial penalties (regulations 38-45)

Where the Local Authority decides to impose a financial penalty, they have the discretion to decide on the amount of the penalty, up to maximum limits set by the Regulations. The maximum penalties are as follows:

- (a) Where the landlord has let a sub-standard property in breach of the Regulations for a period of less than 3 months, the Local Authority may impose a financial penalty of up to £2,000 and may impose the publication penalty.
- (b) Where the landlord has let a sub-standard property in breach of the Regulations for 3 months or more, the Local Authority may impose a financial penalty of up to £4,000 and may impose the publication penalty.
- (c) Where the landlord has registered false or misleading information on the PRS Exemptions Register, the Local Authority may impose a financial penalty of up to £1,000 and may impose the publication penalty.
- (d) Where the landlord has failed to comply with the compliance notice, the Local Authority may impose a financial penalty of up to £2,000 and may impose the publication penalty.

A local authority may not impose a financial penalty under both paragraphs (a) and (b) above in relation to the same breach of the Regulations. But they may impose a financial penalty under either paragraph (a) or paragraph (b), together with financial penalties under paragraphs (c) and (d), in relation to the same breach. Where penalties are imposed under more than one of these paragraphs, the total amount of the financial penalty may not be more than £5,000.

It is important to note that this maximum amount of £5,000 applies per property, and per breach of the Regulation. Given this, it means that, if after having been previously fined up to £5,000 for having failed to satisfy the requirements of the Regulations, a landlord proceeds to unlawfully let a sub-standard property on a new tenancy; the local enforcement authority may again levy financial penalties up to £5,000 in relation to that new tenancy.

Table Two:

Infringement	Penalty (less than three months in breach)	Penalty (three months or more in breach)
Renting out a non-compliant property	Up to £2,000, and/or Publication penalty.	Up to £4,000, and/or Publication penalty.
Providing false or misleading information on the PRS Exemptions Register	Up to £1,000, and/or Publication penalty	
Failing to comply with a compliance notice	Up to £2,000, and/or Publication penalty	

It is important to note that the maximum penalty amounts apply **per property**, and **per breach of the Regulations**.

Box Thirteen

Non-Compliance with the Regulations: Financial Penalty Examples

Example 1

If the landlord has let a sub-standard property in April 2018, and has been in breach of the Regulations for two months at the time a penalty notice is served, the enforcement authority could impose a financial penalty of up to

£2,000 in relation to that breach. A publication penalty may also be levied against the landlord in question (explained below in [6.2.2](#)).

If the landlord re-lets that property in 2019 to a new tenant, and has again been in breach of the Regulations for less than 3 months at the time the penalty notice is served (or if they are still letting the property on 1 April 2020), that would be a new breach of regulation 23, and the enforcement authority could impose financial penalties in relation to that new breach of up to £2,000.

Example 2

If the landlord lets two sub-standard properties, and in respect of each has been in breach of the Regulations for one month at the time the penalty notice is served, the enforcement authority may impose financial penalties of up to £2,000 in relation to each property plus the publication penalty.

Example 3

If the landlord lets a sub-standard property for more than three months, in breach of the Regulations, registers misleading information on the PRS Exemptions Register in relation to that letting, and fails to comply fully with a compliance notice served in relation to that letting, the enforcement authority could impose a financial penalty of up to £5,000 (up to £4,000 for letting the property, up to £1,000 for registering false or misleading information, and up to £2,000 for breach of compliance notice – but the total is capped at £5,000).

6.2.2 Publication penalty (regulation 39)

A publication penalty means that the enforcement authority will publish some details of the landlord's breach on a publicly accessible part of the PRS Exemptions Register. The enforcement authority can decide how long to leave the information on the Register, but it will be available for view by the public for at least 12 months.

The information that the enforcement authority may publish is:

- the landlord's name (except where the landlord is an individual);
- details of the breach;
- the address of the property in relation to which the breach occurred; and

- the amount of any financial penalty imposed.

The enforcement authority may decide how much of this information to publish. However, the authority may not place this information on the PRS Exemptions Register while the penalty notice could be, or is being reviewed by the Local Authority (see [section 6.2.5](#)), or while their decision to uphold the penalty notice could be, or is being, appealed (see [section 6.3](#)).

6.2.3 Circumstances in which a penalty notice may be served (regulation 38)

From 1 April 2018 onwards, the enforcement authority may serve a penalty notice (relating to a financial penalty, a publication penalty or both) on the landlord where they are satisfied that the landlord is, or has been in the last 18 months:

- in breach of the prohibition on letting sub-standard property (which may include continuing to let the property after 1 April 2020) (see [section 1.2.1](#)); or
- in breach of the requirement to comply with a compliance notice (see [section 6.1.2](#)); or
- has uploaded false or misleading information to the Exemptions Register.

The fact that an enforcement authority may serve a penalty notice on a landlord up to 18 months after the suspected breach means that a person may be served with a penalty notice after they have ceased to be the landlord of a property.

6.2.4 What will be included in a penalty notice (regulation 38)

The penalty notice may include a financial penalty, a publication penalty or both. The penalty notice will:

- explain which of the provisions of the Regulations the enforcement authority believes the landlord has breached;
- give details of the breach;
- tell the landlord whether they must take any action to remedy the breach and, if so, the date within which this action must be taken (the date must be at least a month after the penalty notice is issued);
- explain whether a financial penalty is imposed and if so, how much and, where applicable, how it has been calculated;

- explain whether a publication penalty has been imposed;
- where a financial penalty is imposed, tell the landlord the date by which payment must be made, the name and address of the person to whom it must be paid and the method of payment (the date must be at least a month after the penalty notice is issued);
- explain the review and appeals processes (see [sections 6.2.5](#) and [6.3](#) below), including the name and address of the person to whom a review request must be sent, and the date by which the request must be sent; and
- explain that if the landlord does not pay any financial penalty within the specified period, the enforcement authority may bring court proceedings to recover the money from the landlord (see [section 6.2.6](#)).

A further penalty notice may be issued if the action required in the penalty notice is not taken in the time specified.

As noted above, when an enforcement authority issues a penalty notice which carries a right of appeal, they must tell the landlord about that right of appeal. Typical wording might be:

“You have a right of appeal against this decision to the General Regulatory Chamber (GRC) of the First Tier Tribunal. If you wish to appeal you should do so within 28 days of the date of this letter by writing to (Leicester address).

You can obtain an appeal form from that address or from the tribunal website at (website address).”

Further details on the First-tier Tribunal appeals process (including postal and web addresses) are set out below at 6.3.

6.2.5 Circumstances in which a penalty notice may be reviewed or withdrawn (regulation 42)

An enforcement authority may decide to review its decision to serve a penalty notice, for example when new information comes to light.

A landlord also has the right to ask the enforcement authority to review its decision to serve a penalty notice. This request must be made in writing. The penalty notice must tell the landlord how long they have to make this request, and who it must be sent to. When the enforcement authority receives the request, it must consider everything the landlord has said in the request and decide whether or not to withdraw the penalty notice.

The enforcement authority must withdraw the penalty notice if:

- they are satisfied that the landlord has not committed the breach set out in the penalty notice;
- although they still believe the landlord committed the breach, they are satisfied that the landlord took all reasonable steps, and exercised all due diligence to avoid committing the breach; or
- they decide that because of the circumstances of the landlord's case, it was not appropriate for the penalty notice to be served.

If the enforcement authority does not decide to withdraw the penalty notice, it might decide to waive or reduce the penalty, allow the landlord additional time to pay, or modify the publication penalty, and must explain the appeals process (see [section 6.3](#)) and how financial penalties can be recovered (see [section 6.2.6](#)).

Whatever they decide, the enforcement authority must inform the landlord of their decision in writing, and should do so at the earliest opportunity.

6.2.6 Recovery of financial penalties (regulation 45)

If a landlord does not pay a financial penalty imposed on them, the enforcement authority may take the landlord to court to recover the money. In proceedings for the recovery of a financial penalty a certificate signed by or on behalf of the person with responsibility for the financial affairs of the enforcement authority and stating that payment of the financial penalty was or was not received by a given date, will be accepted as evidence of the landlord's non-compliance with the penalty notice. Note however that the enforcement authority may not take the landlord to court to recover the money:

- a. during the period in which the landlord could ask the enforcement authority to review their decision to serve the penalty notice, or while they are reviewing their decision to serve the penalty notice; or
- b. during the period in which the landlord could appeal to the First-tier Tribunal (see section 6.3 below), or while there is an ongoing appeal to the First-tier Tribunal, against the penalty notice.

6.3 Appeals

6.3.1 Appeals to the First-tier Tribunal (General Regulatory Chamber) (regulations 43 and 44)

The First-tier Tribunal (General Regulatory Chamber) is administered by Her Majesty's Courts and Tribunals Service and is the home for a range of rights of appeal. Where a landlord asks the enforcement authority to review a decision to serve a penalty notice and, on review, they decide to uphold the penalty notice, the landlord may then appeal to the First-tier Tribunal against that decision if they think that:

- the penalty notice was based on an error of fact or an error of law;
- the penalty notice does not comply with a requirement imposed by the Regulations; or
- it was inappropriate to serve a penalty notice on them in the particular circumstances.

The General Regulatory Chamber (GRC) is governed by a set of Tribunal Rules which can be found [here](#)⁵². General information on the Tribunal can be found [here](#)⁵³

If a landlord does appeal, the penalty notice will not have effect while the appeal is ongoing. A landlord may also wish to seek legal advice as part of considering or making an appeal, if they have not already done so.

6.3.2 How to apply to the First-tier Tribunal

Note: the guidance which follows is general; the First-tier tribunal should be contacted for more detailed advice and guidance.

A landlord has 28 calendar days to submit an appeal from the date of the local authority's decision, and once submitted the landlord is referred to as "the appellant". The landlord should submit an appeal by sending a notice of appeal to the First-tier Tribunal (General Regulatory Chamber). The notice of appeal can be in the form of a letter, or a completed T98 form which can be found online at

⁵² www.gov.uk/government/publications/general-regulatory-chamber-tribunal-procedure-rules

⁵³ www.gov.uk/courts-tribunals/first-tier-tribunal-general-regulatory-chamber

formfinder.justice.gov.uk⁵⁴ (Please note: guidance on completing the form can be found at: hmctsformfinder.justice.gov.uk/GetLeaflet⁵⁵).

If submitting an appeal in letter form, the notice of appeal must include the following (taken from rule 22 of the GRC Rules):

- the name and address of the appellant (the landlord);
- the name and address of the appellant's representative (if any);
- an address where documents for the appellant may be sent or delivered;
- the name and address of any respondent (the enforcement authority);
- details of the decision or act, or failure to decide or act, to which the proceedings relate;
- the result the appellant is seeking;
- the grounds on which the appellant relies; and
- any further information or documents required by a practice direction.

Completed notices of appeal should be sent to:

General Regulatory Chamber
HM Courts and Tribunal Service
PO Box 9300
Leicester
LE1 8DJ

The General Regulatory Chamber can be contacted on 0300 123 4504 and at: grc@hmcts.gsi.gov.uk. Staff cannot give advice about individual cases but can assist with process queries.

Once submitted, the completed notice will be sent by the Tribunal to the enforcement authority, which is referred to as "the respondent". At this point the

⁵⁴ hmctsformfinder.justice.gov.uk/HMCTS/GetForm.do?court_forms_id=2800

⁵⁵ hmctsformfinder.justice.gov.uk/HMCTS/GetLeaflet.do?court_leaflets_id=2597

respondent will have 28 days after the date of receipt to file a response. Their response must include the following:

- The name and address of the respondent (the enforcement authority);
- The name and address of the respondent's representative (if any);
- An address for the service of documents;
- Any further information or documents required by a practice direction or direction;
- Whether the respondent would be content for the case to be dealt with without a hearing; and
- A statement as to whether the respondent opposes the appellant's case and, if so, the grounds for such opposition.

The response must be sent to the appellant (the landlord) as well as to the Tribunal. If the response is provided outside of the 28 day limit the respondent must include a request for an extension of time and the reason why the response is late.

Under rule 24 of the GRC Rules the appellant (the landlord) may provide a reply to the respondent's (the enforcement authority) response at this point if they wish. If they intend to do so, this must be provided to the Tribunal and the respondent within 14 days. After this point the administrative team will normally refer the appeal to the Registrar or to the Chamber President.

Full details and guidance on the process can be found [here](#)⁵⁶.

Based on the facts of the case, the First-tier Tribunal may decide to quash the penalty notice or affirm the penalty notice in its original or a modified form. If the penalty notice is quashed the enforcement authority must reimburse the landlord for any amount paid as a financial penalty under the notice.

⁵⁶www.gov.uk/courts-tribunals/first-tier-tribunal-general-regulatory-chamber

Frequently Asked Questions Relevant to Chapter Six

Q: Who will be enforcing these Regulations?

A: The minimum standard Regulations will be enforced by Local Authorities. Each authority will develop their own approach to the enforcement of the Regulations, using the powers granted to them by the Regulations.

Q: Is there an appeals process regarding penalties?

A: Yes. Appeals concerning penalties are initially to be made to the relevant Local Authority. If the Local Authority upholds a penalty notice on appeal, the landlord has a right to appeal to the First Tier Tribunal (General Regulatory Chamber).

Q: Do Local Authorities have discretion regarding the levying of penalties, whether to issue a penalty notice in the first place or the level of the fine imposed? If so, will there be stated differences in the approach to enforcing these Regulations?

A: The Regulations set out the maximum level of fines/penalties that can be levied. However Local Authorities do have discretion to determine the level of fines in each case.

Q: What is the amount I could be fined for non-compliance with these Regulations?

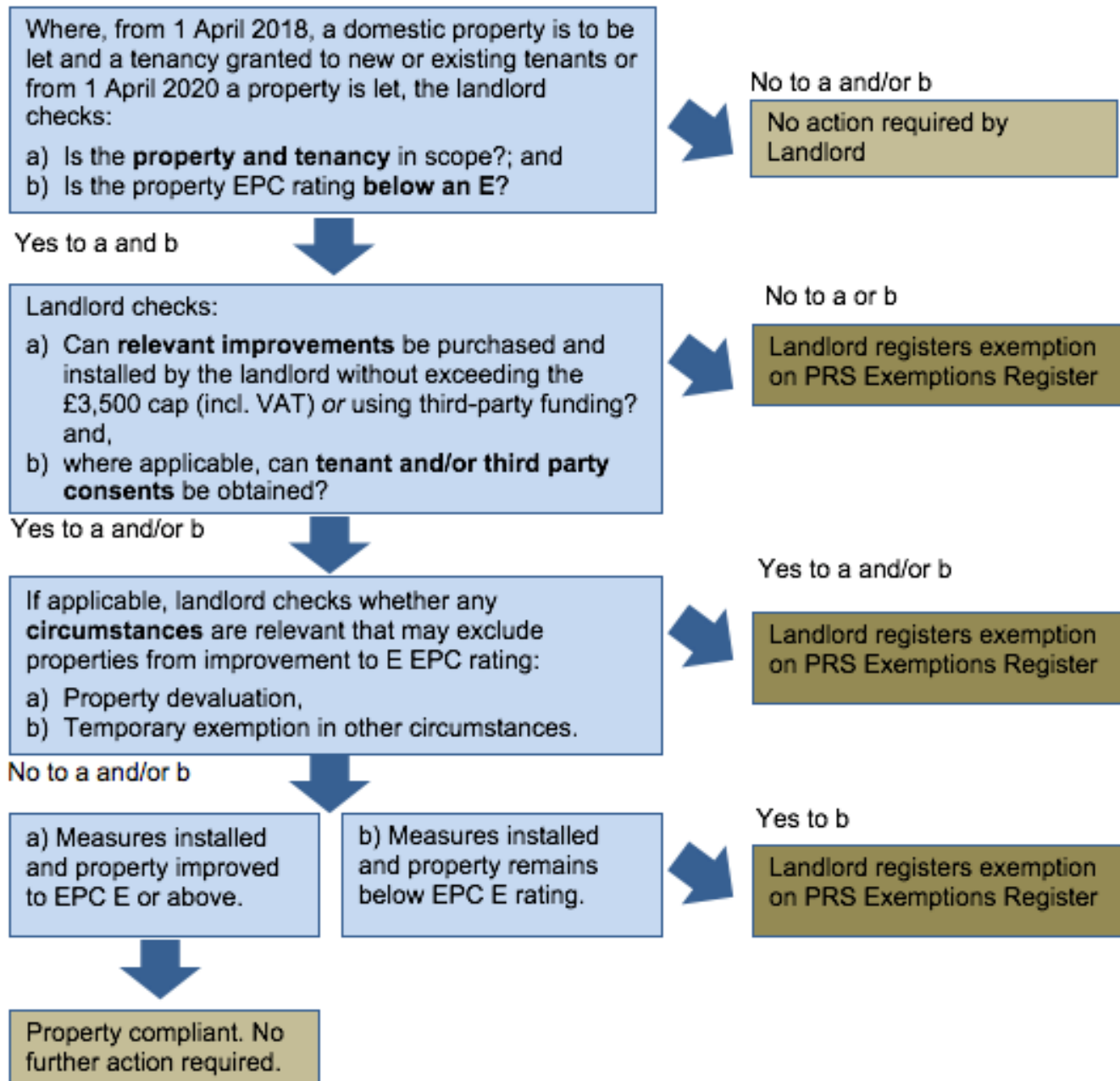
A: Each individual infringement is penalised in the following manner:

- Renting out a non-compliant property and the landlord is less than three months in breach): up to £2,000 and/or publication penalty;
- Three months or more in breach: up to £4,000 and/or publication penalty;
- Providing false or misleading information the PRS Exemptions Register: up to £1,000 and/or Publication Penalty;
- Failure to comply with a compliance notice: up to £2,000 and/or Publication penalty.

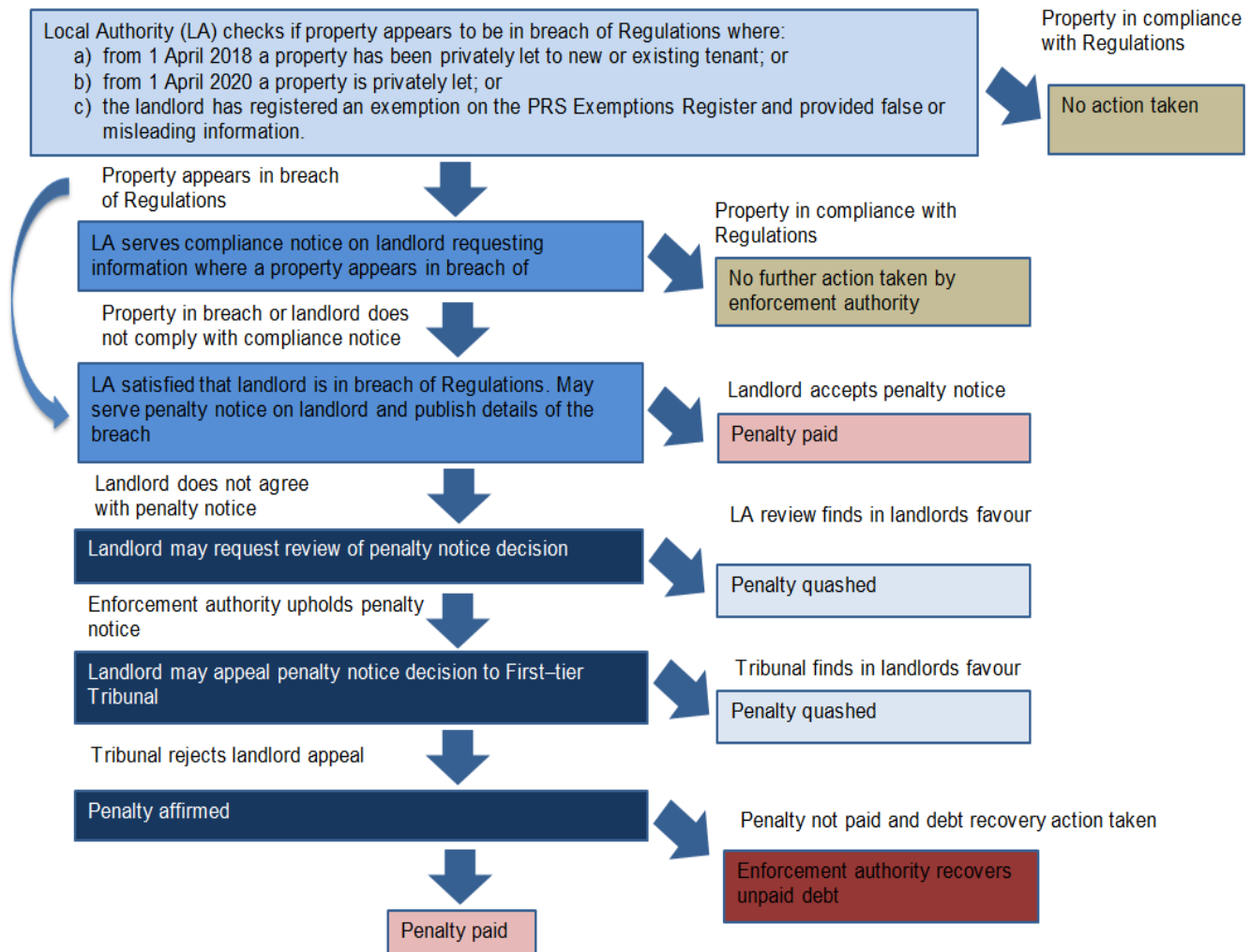
There is a maximum level of penalty which applies to each property. This is set at £5,000. This means that if, for instance, a landlord is fined £2,000 for being in breach of the Regulations for less than three months, and they continue to let the property below the minimum standard after three months, the most they can be fined for a three months or more breach, will be £3,000. £5,000 in total.

Appendix A

Minimum Level of Energy Efficiency Provisions Flow Chart



Compliance and Enforcement Flow Chart



Appendix B

Information on Common Tenancy Types

Assured tenancies

In a majority of cases, rented residential accommodation in England and Wales will be let under an assured shorthold tenancy. This is the main type of assured tenancy in use in the domestic private rented sector (PRS).

An assured tenancy is the letting of a dwelling which is occupied as the tenant's only or principal home (or by at least one of them if there are joint tenants). The tenant or tenants must be individuals – i.e. not corporate bodies. A tenancy can move in and out of assured status depending on whether the required conditions for an assured tenancy are currently met.

A dwelling let under an assured tenancy may be a self-contained unit such as a house or flat but for the property to qualify as a dwelling the tenant need only have exclusive occupation of at least one room, such as a bedsit, even though it is non self-contained and the tenant shares other accommodation with other tenants. Non self-contained accommodation of this kind is not required to have an EPC so it will be outside the scope of the Regulations, unless it is part of a building which itself is required to have an EPC, e.g. because the building itself has been build, sold, or let out as a single property within the past ten years.

Regulated Tenancies

Regulated tenancies, often referred to as Rent Act protected tenancies, were the main form of letting in the domestic PRS before the introduction of assured tenancies in January 1989. New Rent Act protected tenancies cannot be created except in very limited exceptions. For this reason, their number is gradually reducing, but as they are often unmodernised/unimproved properties, it is likely that there will be a relatively higher number of properties let under Rent Act protected tenancies which have poor levels of energy efficiency. Where a property let on a regulated tenancy has been let continuously to the same tenant since before 2008 (when EPCs were introduced), it is possible that the property will not have an EPC (and will not be legally required to have one). In this case the property will be excluded from the need to meet the minimum standard and no further action will be required. However, where an event has occurred post 2008 which triggered the need to obtain an EPC (for instance a sale or new tenancy), the property will be covered by the minimum standard. If the EPC rating is F or G, improvements will be required by 1 April 2020 at the latest, or sooner where a new tenancy is granted.

Regulated tenancies will normally take the form of what is called a “statutory tenancy” (not to be confused with statutory periodic tenancies which run on once a fixed term assured tenancy (including a shorthold) has come to an end). In many cases a “fair rent” will be registered by the Rent Officer fixing the amount of rent payable. The rule preventing the creation of new Rent Act protected tenancies does not apply in limited cases where a new tenancy is granted to someone who is already a Rent Act protected tenant. This can apply whether the tenancy relates to the same or a different property.

Where there is a regulated tenancy protected by the Rent Act, if the sole tenant dies there is provision for statutory succession. His or her surviving spouse (or civil partner) becomes the successor statutory tenant provided that he or she occupies the property as his or her residence. This extends to unmarried partners living together as if they were husband and wife, partners in a same-sex marriage, or civil partners. This is called transmission of the statutory tenancy. As this is in effect a transfer of the existing tenancy it does not amount to the grant of a tenancy so if it were to happen before 1 January 2020 it would remain outside the scope of the Regulations but would, of course, be subject to the Regulations as a continuing tenancy as from 1 January 2020 (assuming there was a legal requirement for an EPC to be in place).

Properties let under licence

For the Regulations to apply, there must be a tenancy in place; and not a licence. The tenancy/licence distinction is not an easy one and if you are unsure you need to take your own legal advice. Broadly speaking, there will be a licence and not a tenancy where the agreement is with a lodger, i.e. the owner needs to enter the accommodation itself to provide services which he/she is required to provide under the agreement. Likewise, where the occupier shares accommodation with the owner this will probably be a licence agreement.

If a licence is granted to an employee under a service occupancy where the employee is required to occupy the accommodation for the better performance of his/her duties, e.g. a caretaker, this will not fall within the scope of the non-domestic PR regime so long as a licence exists as opposed to a tenancy (if there is a letting to an employee however the position may be different and this is an area on which advice will be required as to the specific circumstances applicable).

Appendix C

As discussed in chapter one, under certain circumstances, buildings may be exempt from the requirement to have an EPC where it may be demonstrated that they are to be demolished. This exemption is subject to a number of conditions set out in regulation 8 of the *Energy Performance of Buildings (England and Wales) Regulations 2012*, as follows:

The Energy Performance of Buildings (England and Wales) Regulations 2012, regulation 8

Buildings to be demolished

8.—(1) regulations 6 and 7 do not apply in relation to a dwelling which is to be sold or rented out where the relevant person can demonstrate that—

- (a) the dwelling is suitable for demolition;
- (b) the resulting site is suitable for redevelopment;
- (c) all the relevant planning permissions, listed building consents and conservation area consents exist in relation to the demolition; and
- (d) in relation to the redevelopment—
 - (i) either outline planning permission or planning permission exists, or both; and
 - (ii) where relevant, listed building consent exists.

(2) regulation 6 does not apply in relation to any prospective buyer or tenant of a building other than a dwelling which is to be sold or rented out where—

- (a) the relevant person can demonstrate that—
 - (i) the building is to be sold or rented out with vacant possession;
 - (ii) the building is suitable for demolition; and
 - (iii) the resulting site is suitable for redevelopment; and
- (b) the relevant person believes on reasonable grounds that the prospective buyer or tenant intends to demolish the building.

(3) regulation 7 does not apply in relation to a building other than a dwelling which is to be sold or rented out where the relevant person can demonstrate that—

- (a) the building is to be sold or rented out with vacant possession;
- (b) the building is suitable for demolition;
- (c) the resulting site is suitable for redevelopment;
- (d) all the relevant planning permissions, listed building consents and conservation area consents exist in relation to the demolition; and
- (e) in relation to the development—
 - (i) either outline planning permission or planning permission exists, or both; and
 - (ii) where relevant, listed building consent exists.

Appendix D

Measures fundable under the Green Deal Finance Mechanism - The Green Deal (Qualifying Energy Improvements) Order 2014 Schedule

- (a) air source heat pumps;
- (b) biomass boilers;
- (c) biomass room heaters (with radiators);
- (d) cavity wall insulation;
- (e) chillers;
- (e(a) circular pumps;
- (f) cylinder thermostats;
- (g) draught proofing;
- (h) duct insulation;
- (i) gas-fired condensing boilers;
- (j) ground source heat pumps;
- (k) hot water showers;
- (l) hot water systems;
- (m) hot water taps;
- (n) external wall insulation systems;
- (o) fan-assisted storage heaters;
- (p) flue gas heat recovery devices;
- (q) heating controls for wet central heating systems or warm air systems;

- (r) heating ventilation and air-conditioning controls (including zoning controls);
- (s) high performance external doors;
- (t) hot water controls (including timers and temperature controls);
- (u) hot water cylinder insulation;
- (v) internal wall insulation systems (for external walls);
- (w) lighting systems, fittings and controls (including rooflights, lamps and luminaires);
- (x) loft or rafter insulation (including loft hatch insulation);
- (y) mechanical ventilation with heat recovery systems;
- (z) micro combined heat and power;
- (aa) micro wind generation;
- (bb) oil-fired condensing boilers;
- (cc) photovoltaics;
- (dd) pipework insulation;
- (ee) radiant heating;
- (ff) replacement glazing;
- (gg) roof insulation;
- (hh) room in roof insulation;
- (ii) sealing improvements (including duct sealing);
- (jj) secondary glazing;
- (kk) solar blinds, shutters and shading devices;
- (ll) solar water heating;
- (mm) transpired solar collectors;
- (nn) under-floor heating;
- (oo) under-floor insulation;
- (pp) variable speed drives for fans and pumps;

(qq) warm-air units;

(rr) waste water heat recovery devices;

(ss) water source heat pumps.

Appendix E

The Building Regulations 2010

The regulation 24(2) wall insulation exemption provides for an exemption where written expert advice can be provided indicating that a recommended wall insulation measure is, in fact, not appropriate for the property due to its potential negative impact on the fabric or structure of the property.

The Regulations define the types of expert who are qualified to provide an opinion, but alternatively allow advice from an independent installer of the wall insulation system in question who meets the installer standards for that measure, as set out in Schedule 3 to the *Building Regulations 2010*. The details of schedule 3 are as follows:

Building Regulations 2010 SCHEDULE 3

Self-certification Schemes and Exemptions from Requirement to Give Building Notice or Deposit Full Plans

Regulations 12(6) (a) and 20(1)

England & Wales

<i>Column 1</i>	<i>Column 2</i>
<i>Type of Work</i>	<i>Person carrying out work</i>
1.Installation of a heat-producing gas appliance. This paragraph does not apply to the provision of a masonry chimney.	A person, or an employee of a person, who is a member of a class of persons approved in accordance with regulation 3 of the <i>Gas Safety (Installation and Use) Regulations 1982</i> .
2.Installation of— (a) an oil-fired combustion appliance; or	A person registered in respect of that type of work by Association of Plumbing and Heating Contractors (Certification) Limited ³ , Blue Flame Certification Limited ⁴ , Building Engineering Services

(b) oil storage tanks and the pipes connecting them to combustion appliances. This paragraph does not apply to the provision of a masonry chimney.	Competence Assessment Limited⁵, Certsure LLP⁶, NAPIT Registration Limited⁷, Oil Firing Technical Association Limited⁸ or Stroma Certification Limited⁹.
3. Installation of a solid fuel-burning combustion appliance other than a biomass appliance. This paragraph does not apply to the provision of a masonry chimney.	A person registered in respect of that type of work by Association of Plumbing and Heating Contractors (Certification) Limited, Building Engineering Services Competence Assessment Limited, Certsure LLP, HETAS Limited¹⁰, NAPIT Registration Limited, Oil Firing Technical Association Limited or Stroma Certification Limited.
4. Installation of a heating or hot water system, or its associated controls.	A person, or an employee of a person, who is a member of a class of persons approved in accordance with regulation 3 of the <i>Gas Safety (Installation and Use) Regulations 1998</i>, or a person registered in respect of that type of work by Association of Plumbing and Heating Contractors (Certification) Limited, Benchmark Certification Limited¹¹, Blue Flame Certification Limited, Building Engineering Services Competence Assessment Limited, Certsure LLP, HETAS Limited, NAPIT Registration Limited, Oil Firing Technical Association Limited or Stroma Certification Limited.
5. Installation of a mechanical ventilation or air conditioning system or associated controls, in a building other than a dwelling, that does not involve work on a system shared with parts of the building occupied separately.	A person registered in respect of that type of work by Blue Flame Certification Limited, Building Engineering Services Competence Assessment Limited, Certsure LLP, NAPIT Registration Limited or Stroma Certification Limited.

6. Installation of an air conditioning or ventilation system in a dwelling, that does not involve work on a system shared with other dwellings.	A person registered in respect of that type of work by Blue Flame Certification Limited, Building Engineering Services Competence Assessment Limited, Certsure LLP, NAPIT Registration Limited or Stroma Certification Limited.
7. Installation of an energy efficient lighting system or electric heating system, or associated electrical controls, in buildings other than dwellings.	A person registered in respect of that type of work by Blue Flame Certification Limited, Building Engineering Services Competence Assessment Limited, Certsure LLP, NAPIT Registration Limited or Stroma Certification Limited.
8. Installation of fixed low or extra-low voltage electrical installations in dwellings.	A person registered in respect of that type of work by [...]12 Benchmark Certification Limited, Blue Flame Certification Limited, Building Engineering Services Competence Assessment Limited, Certsure LLP, NAPIT Registration Limited, Oil Firing Technical Association Limited or Stroma Certification Limited.
9. Installation of fixed low or extra-low voltage electrical installations in dwellings, as a necessary adjunct to or arising out of other work being carried out by the registered person.	A person registered in respect of that type of work by Association of Plumbing and Heating Contractors (Certification) Limited, Benchmark Certification Limited, Blue Flame Certification Limited, Building Engineering Services Competence Assessment Limited, Certsure LLP, NAPIT Registration Limited or Stroma Certification Limited.

10. Installation, as a replacement, of a window, rooflight, roof window or door in an existing dwelling.	A person registered in respect of that type of work by BM Trada Certification Limited¹³, [...] ¹² Certsure LLP, by Fensa Limited ¹⁴ under the Fenestration Self-Assessment Scheme, by NAPIT Registration Limited, Network VEKA Limited¹⁵ or Stroma Certification Limited.
11. Installation, as a replacement, of a window, rooflight, roof window or door in an existing building other than a dwelling. This paragraph does not apply to glass which is load bearing or structural or which forms part of glazed curtain walling or a revolving door.	A person registered in respect of that type of work by BM Trada Certification Limited, Blue Flame Certification Limited, CERTASS Limited, Certsure LLP, by Fensa Limited under the Fenestration Self-Assessment Scheme, by NAPIT Registration Limited, Network VEKA Limited or Stroma Certification Limited.
12. Installation of a sanitary convenience, sink, washbasin, bidet, fixed bath, shower or bathroom in a dwelling, that does not involve work on shared or underground drainage.	A person registered in respect of that type of work by Association of Plumbing and Heating Contractors (Certification) Limited, Benchmark Certification Limited, Building Engineering Services Competence Assessment Limited, Certsure LLP, HETAS Limited, NAPIT Registration Limited or Stroma Certification Limited.
13. Installation of a wholesome cold water supply or a softened wholesome cold water supply.	A person registered in respect of that type of work by Association of Plumbing and Heating Contractors (Certification) Limited, Benchmark Certification Limited, Building Engineering Services Competence Assessment Limited, Certsure LLP, HETAS Limited, NAPIT

	Registration Limited or Stroma Certification Limited.
14. Installation of a supply of non-wholesome water to a sanitary convenience fitted with a flushing device, that does not involve work on shared or underground drainage.	A person registered in respect of that type of work by Association of Plumbing and Heating Contractors (Certification) Limited, Benchmark Certification Limited, Building Engineering Services Competence Assessment Limited, Certsure LLP, HETAS Limited, NAPIT Registration Limited or Stroma Certification Limited.
15. Installation in a building of a system to produce electricity, heat or cooling— (a) by microgeneration; or (b) from renewable sources (as defined in Directive 2009/28/EC of the European Parliament and of the Council on the promotion of the use of energy from renewable sources)16.	A person registered in respect of that type of work by Association of Plumbing and Heating Contractors (Certification) Limited, Benchmark Certification Limited, Building Engineering Services Competence Assessment Limited, Certsure LLP, HETAS Limited, NAPIT Registration Limited, Oil Firing Technical Association Limited or Stroma Certification Limited.
16. Installation, as a replacement, of the covering of a pitched or flat roof and work carried out by the registered person as a necessary adjunct to that installation. This paragraph does not apply to the installation of solar panels.	A person registered in respect of that type of work by NAPIT Registration Limited or the National Federation of Roofing Contractors Limited17.
17. Insertion of insulating material into the cavity walls of an existing building.	A person registered in respect of that type of work by Blue Flame Certification Limited, CERTASS Limited, The Cavity Insulation Guarantee Agency18 under the Cavity Wall Insulation Self-

	Certification Scheme, by Certsure LLP, NAPIT Registration Limited or Stroma Certification Limited.
18. Installation of insulating material to the internal walls of a building, not including the installation of flexible thermal linings.	A person registered in respect of that type of work by Blue Flame Certification Limited, British Board of Agrément ¹⁹ , CERTASS Limited, Certsure LLP, NAPIT Registration Limited or Stroma Certification Limited.
19. Installation of insulating material to the external walls of a building, not including insulation of demountable-clad buildings.	A person registered in respect of that type of work by Blue Flame Certification Limited, British Board of Agrément, CERTASS Limited, Certsure LLP, NAPIT Registration Limited or Stroma Certification Limited.
20. Installation of insulating material to the external and internal walls of a building (“hybrid insulation”), not including insulation of demountable-clad buildings, and not including the installation of flexible thermal linings.	A person registered in respect of that type of work by Blue Flame Certification Limited, British Board of Agrément, CERTASS Limited, Certsure LLP, NAPIT Registration Limited or Stroma Certification Limited.

Notes

1. Table substituted by *Building (Amendment) (Wales) Regulations 2015/1486* Sch.1 para.1 (July 31, 2015)
2. S.I. 1998/2451.
3. A company formed and registered under the Companies Acts (as defined in section 2 of the Companies Act 2006, c. 46) with the registration number 02876277.
4. A company formed and registered under the Companies Acts with the registration number 05182566.

5. A company formed and registered under the Companies Acts with the registration number 03712932.
6. A limited liability partnership formed and registered under the Limited Liability Partnerships Act 2000 (c. 12) with the registration number OC379918.
7. A company formed and registered under the Companies Acts with the registration number 05190452.
8. A company formed and registered under the Companies Acts with the registration number 02739706.
9. A company formed and registered under the Companies Acts with the registration number 06429016.
10. A company formed and registered under the Companies Acts with the registration number 02117828.
11. A company formed and registered under the Companies Acts with the registration number 07144771.
12. Words revoked by Building Regulations &c. (Amendment) (Wales) Regulations 2016/611 reg.2(22) (June 17, 2016)
13. A company formed and registered under the Companies Acts with the registration number 02110046.
14. A company formed and registered under the Companies Acts with the registration number 03058561. SI 2010/2214 Page 177
15. A company formed and registered under the Companies Acts with the registration number 04029350.
16. OJ No. L 140, 5.6.2009, p. 16, Article 2.
17. A company formed and registered under the Companies Acts with the registration number 02591364.
18. A company formed and registered under the Companies Acts with the registration number 03044131.
19. A company formed and registered under the Companies Acts with the registration number 00878293.

Notes

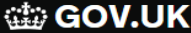
20. Table substituted by Building Regulations &c. (Amendment) Regulations 2015/767 Sch.1 para.1 (April 18, 2015)

21. A company formed and registered under the Companies Acts (as defined in section 2 of the Companies Act 2006, c.46) with the registration number 02876277.
22. A company formed and registered under the Companies Acts with the registration number 05182566.
23. A company formed and registered under the Companies Acts with the registration number 03712932.
24. A limited liability partnership formed and registered under the Limited Liability Partnerships Act 2000 (c.12) with the registration number OC379918.
25. Words revoked by Building Regulations &c. (Amendment) Regulations 2016/285 reg.2(19)(a) (April 6, 2016)
26. A company formed and registered under the Companies Acts with the registration number 05190452.
27. A company formed and registered under the Companies Acts with the registration number 02739706.
28. A company formed and registered under the Companies Acts with the registration number 06429016.
29. Words revoked by Building Regulations &c. (Amendment) Regulations 2016/285 reg.2(19)(b) (May 1, 2016)
30. A company formed and registered under the Companies Acts with the registration number 02110046.
31. A company formed and registered under the Companies Acts with the registration number 03058561.
32. A company formed and registered under the Companies Acts with the registration number 04029350.
33. OJ No L218, 5.6.2009, p.16, Article 2.
34. A company formed and registered under the Companies Acts with the registration number 02591364.
35. Word revoked by Building Regulations &c. (Amendment) Regulations 2016/285 reg.2(19)(c) (April 6, 2016)
36. A company formed and registered under the Companies Acts with the registration number 03044131.
37. A company formed and registered under the Companies Acts with the registration number 00878293.

Appendix F

[Exemptions Register](#) Screenshots

Account Registration

 **PRS exemptions register**

BETA This is a new service - your [feedback](#) will help us to improve it.

Register an exemption

This service is for landlords to register a property as exempt from the [private rented property minimum standards](#)

Before you start, you need to be sure which of the reasons for exemption apply and have the required proof of exemption ready to upload.

To register an exemption you need an account. Your account helps you keep track of exemptions that you have registered and you can end an exemption if it no longer applies

Have you used this service before?

☐ Yes, I already have an account

☐ No, I need to register

Next

 **PRS exemptions register**

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Is the account for a landlord or an agent?

An agent can create their own account and use it to enter an exemption on behalf of a landlord. The agent must provide the landlord's details so that the landlord can be contacted about the exemption.

The landlord remains responsible for the exemption

☐ Landlord ☐ Agent

Next



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Is the account for an organisation or a person?

▶ [Why is this important?](#)

☐ Organisation

☒ Person

Next



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Your details

First name

Last name

Email address

Confirm email address

Telephone number

Next



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Your address

This is the address we will use if we need to write to you

Postcode

Find address

[Enter an address manually.](#)

Next



PRS exemptions register

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Create your account

Create a username

Choose a username that you'll be able to remember

Create a password

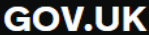
Your password must be a minimum of 10 characters long with at least 1 letter and 1 number

Confirm password

☐

I confirm that I have read and understood the [terms and conditions](#)

Create account

**PRS exemptions register**

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Account created

You need to activate your account before you can use it.

We have sent you an email with the information that you need to do this.

Account activation e-mail

From: noreply@northgateps.com <noreply@northgateps.com>
Sent:
To:
Subject: Account activation

**PRS exemptions register**

Thank-you for creating an account for the PRS exemptions register.

Your account has been created and your username is **Sryman**

You now need to complete your registration and activate your account.

[Activate your account](#)

If the link does not work, copy the text below and paste it into the address bar of your web browser. This will take you to the account activation page.

<https://prsregisteruat.beis.gov.uk/NdsBeisUi/account-activation?tenant=BEIS>

Next, copy the reference below and paste it into the box on the account activation page.

U3J5bWFu-6a733264-07f4-42a0-a3bb-510a9ee95bd2-1552234489895

This email is only valid for 24 hours from the time that you first registered. If you don't activate your account in that time you can [get a new activation email](#) using the 'Forgotten password' option.

Please note that [terms and conditions](#) apply to your account.

This email was sent from the [PRS exemptions register](#).

**PRS exemptions register**

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Account activation complete

Your account has been activated.

Sign in

Account Dashboard



PRS exemptions register

Account details Log out

BETA

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Your exemption registrations

Your account holds all the exemptions that you have registered.

You should have all the information and evidence ready before you start to register a new exemption.

[Current exemptions](#)

0

[View my exemptions](#)

Register a new exemption

[Find out more about exemptions](#)

[Expired exemptions](#)

0

Registering an exemption



PRS exemptions register

Log out

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What type of property are you registering?

☒ Domestic

☐ Non-domestic

[More about property types](#)

Next



PRS exemptions register
Log out

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What type of exemption are you registering?

You must select the one that is most relevant

☐ The installation of specific energy efficiency measures will devalue the property by more than 5%
This is regulation 32

☐ The cost of the cheapest recommended energy efficiency improvement exceeds £3,500. This is regulation 24 (amended)

☐ All relevant improvements have been made (or there are none which can be made) and the property remains below an E
This is regulation 25

☐ You have recently become a landlord under circumstances that qualify the property for an exemption
This is regulation 33

☐ Consent to an energy efficiency improvement was refused or made subject to unreasonable conditions
This is regulation 31

☐ A recommended wall insulation measure would have a negative impact on the building
This is regulation 24

Next



PRS exemptions register
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Address

Enter the address of the property the exemption applies to

Postcode

Find address

[Enter an address manually](#)

Next

EPC Upload



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Energy Performance Certificate (EPC)

An exemption registration must include the EPC for the property being registered

Please upload a copy of your EPC
Files must be one of png, pdf, jpg, jpeg, doc or docx with a maximum size of 4.00 MB per file

Uploaded files

File uploaded	Please add a description of the file (optional)
EPC_0743-2821-6196-9607-7431.pdf	EPC for Property Remove file

Next

Evidence upload (note that other exemption types have different evidence requirements)



PRS exemptions register
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Evidence that the insulation would have a negative impact

You must provide evidence to support the exemption being registered. This must be uploaded now, as part of the exemption registration.

The evidence required is the written opinion of a relevant expert. This should state that the property cant be improved to an E rating because a recommended wall insulation measure would have a negative impact on the property.

You can upload up to 10 files.

Files must be one of png, pdf, jpg, jpeg, doc or docx with a maximum size of 4.00 MB per file

Choose file

No file chosen

Uploaded files

File uploaded	Please add a description of the file (optional)
BEIS Evidence.docx	Evidence for Exemption Remove file

Next



PRS exemptions register

Log out

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Further information

Tell us the steps that were taken to make sure this exemption applies to the property (optional)

Maximum 4000 characters

☐ I confirm that the property would be devalued by 5% if improvements were made

Next



Declaration

- By registering, you confirm that the information you have provided is true
- You can be fined up to £1000 if you provide false or misleading information

☐ I understand and agree with the declaration above

See our [privacy policy](#) to find out how we will use this information.

Register my exemption



PRS exemptions register

Log out

BETA

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Exemption registered

Your reference number is

BEIS00009793GBBBJ

We have sent you a confirmation email.

What happens next?

Your exemption details and evidence have been submitted to the local authority whose area the exempt property is in.

The local authority will contact you if they need any more information or proof.

View my exemptions

[Print exemption evidence summary](#)

Exemption confirmation e-mail

From: noreply@northgateps.com <noreply@northgateps.com>

Sent:

To:

Subject: Exemption registration



PRS exemptions register

Your exemption has been registered successfully.

The cost of the cheapest recommended energy efficiency improvement exceeds £3,500. This is regulation 24 (amended)

The exemption reference is BEIS000XXXXXXXXXX

As this is a self-certification register, you do not need to do anything else, and now you can rely on your registered exemption to let your property.

The Enforcing Authority will not contact you to validate this exemption and will only contact you if they have a query about the information you have registered.

This email was sent from the [PRS exemptions register](#)

This publication is available from: www.gov.uk/beis

If you need a version of this document in a more accessible format, please email enquiries@beis.gov.uk. Please tell us what format you need. It will help us if you say what assistive technology you use.